

LFSSR 2011



Oregon Licensed Facility Statistics Report

Oregon Health Authority
Public Health Division
Center for Health Protection
800 NE Oregon St, Suite 640
Portland, OR 97232

LICENSED FACILITY STATISTICS REPORT 2011

TABLE OF CONTENTS

<i>Introduction</i>	1
<i>Oregon's Licensed Facilities</i>	3
<i>Statistics By County</i>	
<i>Baker County</i>	4
<i>Benton County</i>	5
<i>Clackamas County</i>	6
<i>Clatsop County</i>	7
<i>Columbia County</i>	8
<i>Coos County</i>	9
<i>Crook County</i>	10
<i>Curry County</i>	11
<i>Deschutes County</i>	12
<i>Douglas County</i>	13
<i>Gilliam County</i>	14
<i>Grant County</i>	15
<i>Harney County</i>	16
<i>Hood River County</i>	17
<i>Jackson County</i>	18
<i>Jefferson County</i>	19
<i>Josephine County</i>	20
<i>Klamath County</i>	21
<i>Lake County</i>	22
<i>Lane County</i>	23
<i>Lincoln County</i>	24
<i>Linn County</i>	25
<i>Malheur County</i>	26
<i>Marion County</i>	27
<i>Morrow County</i>	28
<i>Multnomah County</i>	29

LICENSED FACILITY STATISTICS REPORT 2011

TABLE OF CONTENTS

<i>Polk County</i>	30
<i>Sherman County</i>	31
<i>Tillamook County</i>	32
<i>Umatilla County</i>	33
<i>Union County</i>	34
<i>Wallowa County</i>	35
<i>Wasco County</i>	36
<i>Washington County</i>	37
<i>Wheeler County</i>	38
<i>Yamhill County</i>	39
<i>Annex A</i>	
<i>Triennial Review Results 2011</i>	40
<i>Annex B</i>	
<i>Customer Satisfaction Survey 2011</i>	43

INTRODUCTION

The 2011 Oregon Licensed Facilities Report provides statewide licensing and inspection information for all food service establishments, public pools, public spas and tourist accommodations. Each local public health authority provides their data annually to the Oregon Health Authority's (OHA) Food, Pool & Lodging Health and Safety Section for this report. Data not submitted is reflected with an asterisk (*). Data that does not apply or is zero, is reflected with a dash (-). Public pool plan reviews conducted by OHA staff are noted by a triple-asterisk (***)

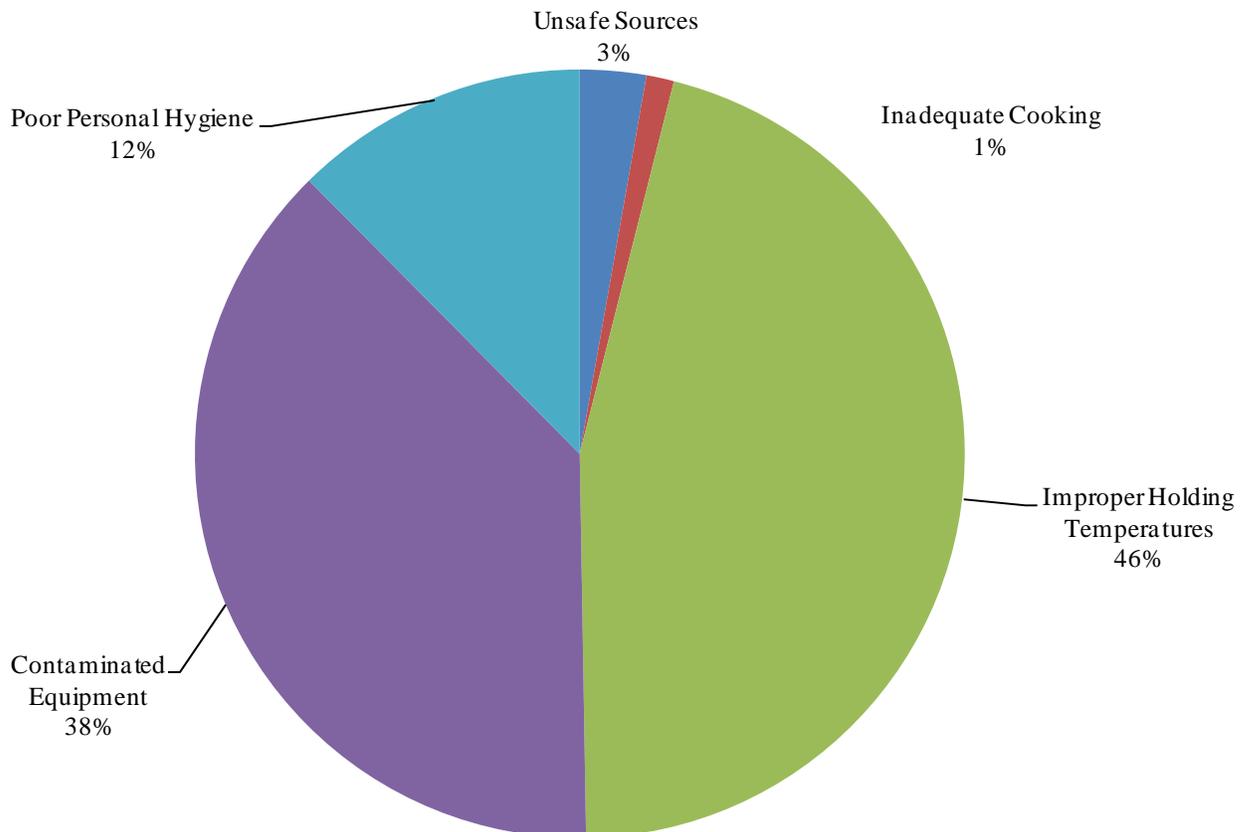
Data regarding standardized county staff and CPO-equivalent certifications is from the OHA database only. Some counties may have taken their pool operator courses from a private contractor.

This report is also available online at: www.healthoregon.org/foodsafety. All graphs included in this report are informational and not designed to draw specific conclusions about the data represented.

If you need this document in an alternate format, call 971-673-0451.

INTRODUCTION

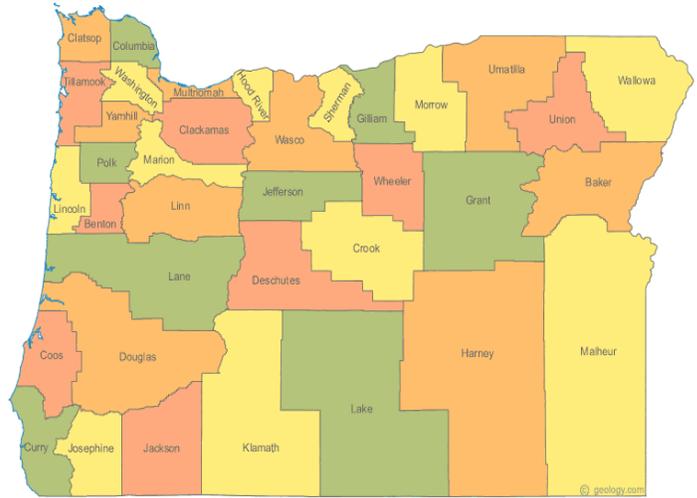
CDC Risk Factor Violations in Oregon for 2011



The Centers for Disease Control have developed five categories of foodborne illness risk factors. These are: Food from Unsafe Sources; Inadequate Cooking; Improper Holding Temperature; Contaminated Equipment; and Poor Personal Hygiene. The chart above shows the breakdown of these violations cited in restaurants during semi-annual inspections conducted statewide in 2011. The percentage shown is out of the total number of risk factor violations cited. These results remain consistent with the values shown in the 2007, 2008, 2009 and 2010 reports.

OREGON'S LICENSED FACILITIES

Facility Type	Number	Inspections Completed
Restaurants	11,332	98%
Mobile Units	1, 729	96%
Commissaries	226	96%
Warehouses	184	95%
Vending	56	96%
Pools/Spas	3, 325	99%
Traveler's Accommodations	1, 505	96%
Bed and Breakfasts	144	99%
RV Parks	682	96%
Organizational Camps	144	94%



Total Facilities 19, 494

- Oregon Health Authority contracts annually with local county health departments to license all facilities listed above.
- Local county health departments license and inspect food service facilities that provide food for immediate consumption.
- Oregon Department of Agriculture licenses and inspects retail grocery stores, bakeries, meat markets, egg handlers, food processors, food storage warehouses, home kitchens, beverage processors and locker plants.

Additional Statewide Totals:

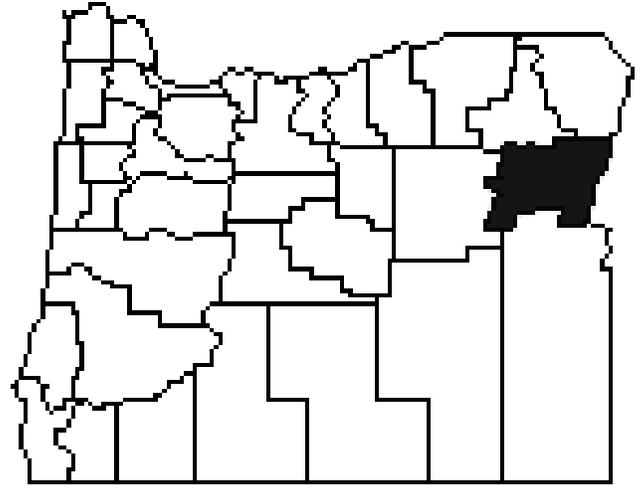
Foodhandler Cards Issued	144, 897
Failure to Comply Notices	88
Summary Closure Notices	24
Voluntary Closures	32
Temporary Restaurants	9, 378
State-Standardized Inspectors	45
FDA-Standardized Inspectors	3
Staff with Current NSPF Pool Operator Certification	53
Field FTE	78
EH Clerical FTE	23
EH Supervisor FTE	19

Foodhandler card data includes **all** OHA-approved providers.



BAKER COUNTY

Facility Type	Number	Inspections Completed
Restaurants	57	95%
Mobile Units	4	100%
Commissaries	0	—
Warehouses	1	100%
Vending	0	—
Pools/Spas	16	100%
Traveler's Accommodations	20	100%
Bed and Breakfasts	2	100%
RV Parks	11	100%
Organizational Camps	0	—
Total Facilities	114	



Additional Program Information:

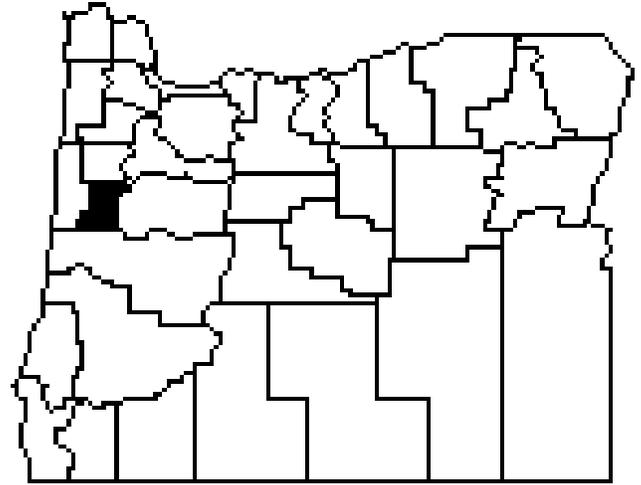
Foodhandler Cards Issued	221
Failure to Comply Notices	4
Summary Closure Notices	0
Voluntary Closures	2
Total Food Complaints	0
Foodborne Illness Complaints	0
Foodborne Illness Outbreaks Investigated	0
Foodborne Illness Outbreaks Confirmed	0
Number of Cases	0
Temporary Restaurants	75
State-Standardized Inspectors	1
Staff with Current NSPF Pool Operator Certification	1
Field FTE	1.34
EH Clerical FTE	.2
EH Supervisor FTE	1.66

- Baker County is inspected under contract with Malheur County Environmental Health staff.



BENTON COUNTY

Facility Type	Number	Inspections Completed
Restaurants	199	97%
Mobile Units	23	100%
Commissaries	4	—
Warehouses	1	100%
Vending	3	100%
Pools/Spas	72	97%
Traveler's Accommodations	13	100%
Bed and Breakfasts	2	100%
RV Parks	4	100%
Organizational Camps	2	100%
Total Facilities	326	



Additional Program Information:

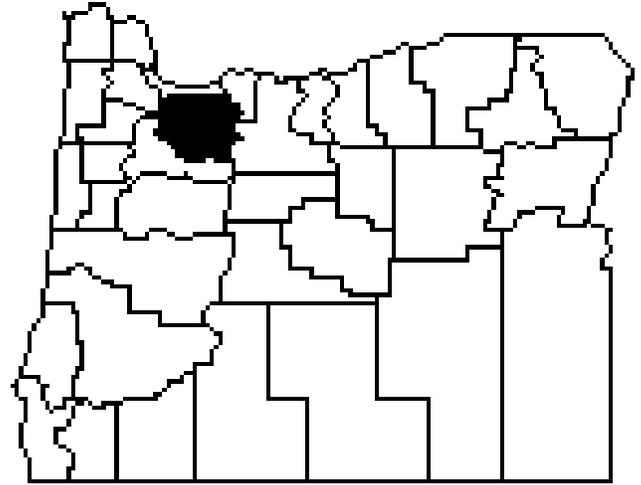
Foodhandler Cards Issued	2, 129
Failure to Comply Notices	*
Summary Closure Notices	*
Voluntary Closures	*
Total Food Complaints	21
Foodborne Illness Complaints	26
Foodborne Illness Outbreaks Investigated	0
Foodborne Illness Outbreaks Confirmed	0
Number of Cases	0
Temporary Restaurants	371
State-Standardized Inspectors	2
Staff with Current NSPF Pool Operator Certification	2
Field FTE	1.14
EH Clerical FTE	.35
EH Supervisor FTE	.19

* Data not submitted



CLACKAMAS COUNTY

Facility Type	Number	Inspections Completed
Restaurants	846	100%
Mobile Units	86	100%
Commissaries	10	100%
Warehouses	6	100%
Vending	6	100%
Pools/Spas	387	100%
Traveler's Accommodations	41	100%
Bed and Breakfasts	3	67%
RV Parks	10	100%
Organizational Camps	23	100%
Total Facilities	1,432	



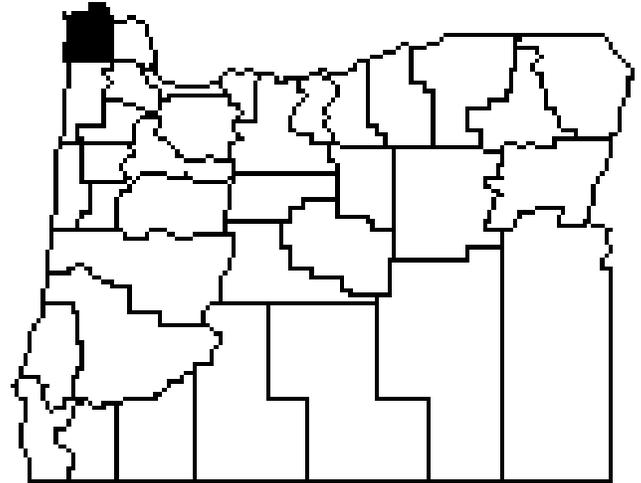
Additional Program Information:

Foodhandler Cards Issued	6,535
Failure to Comply Notices	3
Summary Closure Notices	0
Voluntary Closures	7
Total Food Complaints	127
Foodborne Illness Complaints	53
Foodborne Illness Outbreaks Investigated	53
Foodborne Illness Outbreaks Confirmed	0
Number of Cases	0
Temporary Restaurants	666
State-Standardized Inspectors	5
Staff with Current NSPF Pool Operator Certification	5
Field FTE	5.75
EH Clerical FTE	1
EH Supervisor FTE	.75



CLATSOP COUNTY

Facility Type	Number	Inspections Completed
Restaurants	252	100%
Mobile Units	24	100%
Commissaries	3	83%
Warehouses	0	—
Vending	0	—
Pools/Spas	82	93%
Traveler's Accommodations	115	100%
Bed and Breakfasts	8	100%
RV Parks	15	82%
Organizational Camps	3	100%
Total Facilities	505	



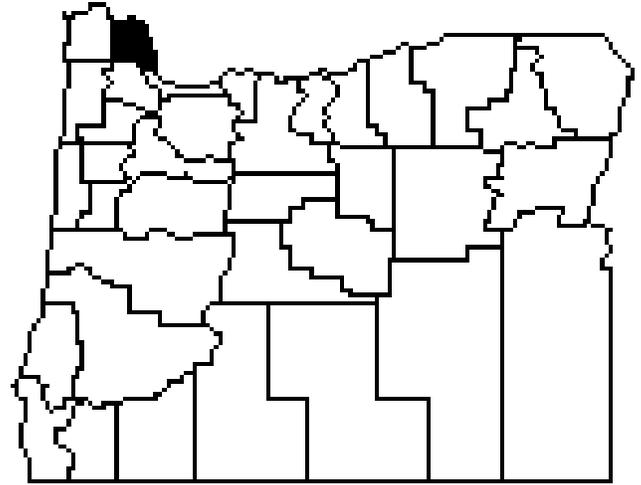
Additional Program Information:

Foodhandler Cards Issued	978
Failure to Comply Notices	3
Summary Closure Notices	0
Voluntary Closures	0
Total Food Complaints	9
Foodborne Illness Complaints	2
Foodborne Illness Outbreaks Investigated	1
Foodborne Illness Outbreaks Confirmed	1
Number of Cases	4
Temporary Restaurants	267
State-Standardized Inspectors	1
Staff with Current NSPF Pool Operator Certification	1
Field FTE	1.58
EH Clerical FTE	.4
EH Supervisor FTE	.15



COLUMBIA COUNTY

Facility Type	Number	Inspections Completed
Restaurants	100	99%
Mobile Units	8	100%
Commissaries	1	100%
Warehouses	1	100%
Vending	0	—
Pools/Spas	10	100%
Traveler's Accommodations	5	100%
Bed and Breakfasts	2	100%
RV Parks	5	100%
Organizational Camps	2	100%
Total Facilities	135	



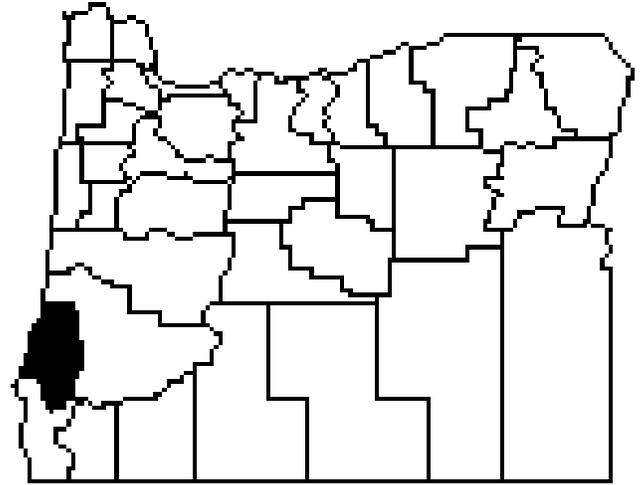
Additional Program Information:

Foodhandler Cards Issued	877
Failure to Comply Notices	0
Summary Closure Notices	0
Voluntary Closures	0
Total Food Complaints	6
Foodborne Illness Complaints	7
Foodborne Illness Outbreaks Investigated	1
Foodborne Illness Outbreaks Confirmed	1
Number of Cases	12
Temporary Restaurants	210
State-Standardized Inspectors	1
Staff with Current NSPF Pool Operator Certification	1
Field FTE	.86
EH Clerical FTE	.24
EH Supervisor FTE	.11



COOS COUNTY

Facility Type	Number	Inspections Completed
Restaurants	180	100%
Mobile Units	16	100%
Commissaries	3	100%
Warehouses	2	100%
Vending	1	100%
Pools/Spas	23	100%
Traveler's Accommodations	113	100%
Bed and Breakfasts	5	100%
RV Parks	41	100%
Organizational Camps	3	80%
Total Facilities	393	



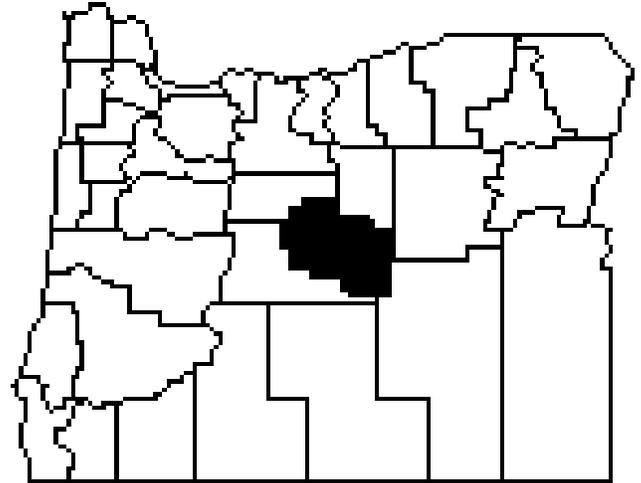
Additional Program Information:

Foodhandler Cards Issued	1, 260
Failure to Comply Notices	0
Summary Closure Notices	0
Voluntary Closures	0
Total Food Complaints	16
Foodborne Illness Complaints	6
Foodborne Illness Outbreaks Investigated	1
Foodborne Illness Outbreaks Confirmed	1
Number of Cases	3
Temporary Restaurants	201
State-Standardized Inspectors	1
Staff with Current NSPF Pool Operator Certification	1
Field FTE	1.28
EH Clerical FTE	.57
EH Supervisor FTE	.45



CROOK COUNTY

Facility Type	Number	Inspections Completed
Restaurants	49	100%
Mobile Units	10	80%
Commissaries	1	100%
Warehouses	3	100%
Vending	2	25%
Pools/Spas	19	100%
Traveler's Accommodations	8	100%
Bed and Breakfasts	0	—
RV Parks	12	100%
Organizational Camps	3	100%
Total Facilities	109	



Additional Program Information:

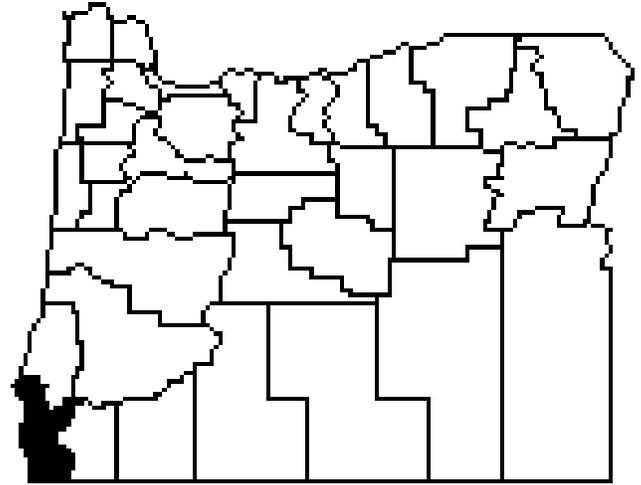
Foodhandler Cards Issued	413
Failure to Comply Notices	0
Summary Closure Notices	0
Voluntary Closures	0
Total Food Complaints	8
Foodborne Illness Complaints	0
Foodborne Illness Outbreaks Investigated	0
Foodborne Illness Outbreaks Confirmed	0
Number of Cases	0
Temporary Restaurants	106
State-Standardized Inspectors	0*
Staff with Current NSPF Pool Operator Certification	2
Field FTE	.32
EH Clerical FTE	.29
EH Supervisor FTE	.24

* Training plan submitted



CURRY COUNTY

Facility Type	Number	Inspections Completed
Restaurants	98	99%
Mobile Units	8	82%
Commissaries	1	100%
Warehouses	0	—
Vending	1	100%
Pools/Spas	23	97%
Traveler's Accommodations	37	97%
Bed and Breakfasts	2	100%
RV Parks	60	99%
Organizational Camps	2	100%
Total Facilities	238	



Additional Program Information:

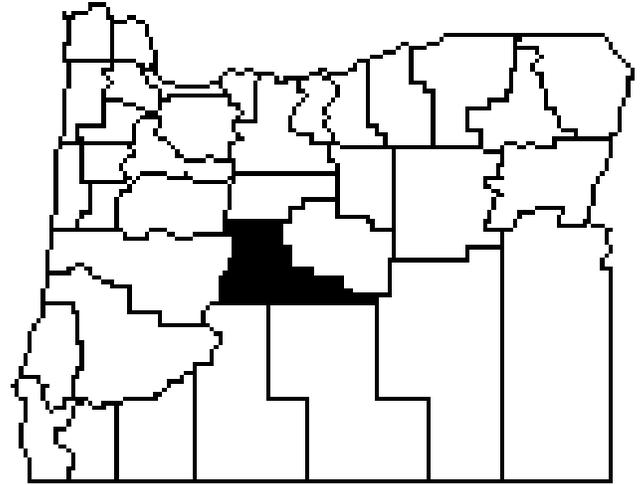
Foodhandler Cards Issued	372
Failure to Comply Notices	*
Summary Closure Notices	*
Voluntary Closures	*
Total Food Complaints	3
Foodborne Illness Complaints	2
Foodborne Illness Outbreaks Investigated	0
Foodborne Illness Outbreaks Confirmed	0
Number of Cases	0
Temporary Restaurants	95
State-Standardized Inspectors	1
Staff with Current NSPF Pool Operator Certification	1
Field FTE	.85
EH Clerical FTE	.25
EH Supervisor FTE	.35

* Data not submitted



DESCHUTES COUNTY

Facility Type	Number	Inspections Completed
Restaurants	622	98%
Mobile Units	138	95%
Commissaries	30	100%
Warehouses	13	92%
Vending	2	100%
Pools/Spas	248	99%
Traveler's Accommodations	76	100%
Bed and Breakfasts	5	100%
RV Parks	18	100%
Organizational Camps	0	—
Total Facilities	1,153	



Additional Program Information:

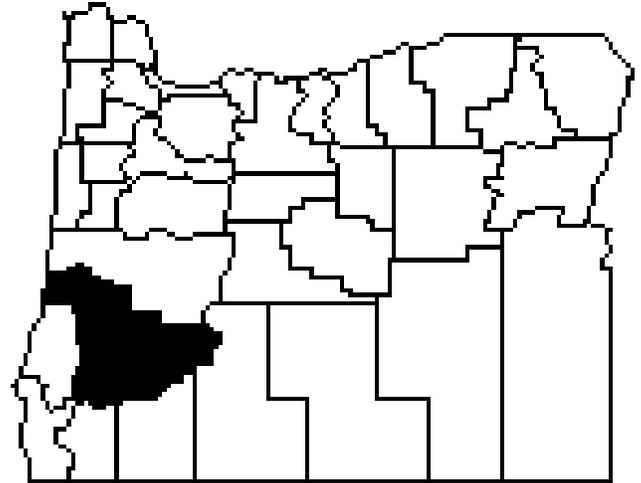
Foodhandler Cards Issued	3,795
Failure to Comply Notices	1
Summary Closure Notices	*
Voluntary Closures	2
Total Food Complaints	175
Foodborne Illness Complaints	145
Foodborne Illness Outbreaks Investigated	2
Foodborne Illness Outbreaks Confirmed	1
Number of Cases	80
Temporary Restaurants	788
State-Standardized Inspectors	1
Staff with Current NSPF Pool Operator Certification	1
Field FTE	3.8
EH Clerical FTE	1.75
EH Supervisor FTE	.75

* Data not submitted



DOUGLAS COUNTY

Facility Type	Number	Inspections Completed
Restaurants	306	100%
Mobile Units	45	100%
Commissaries	1	100%
Warehouses	6	100%
Vending	2	100%
Pools/Spas	46	100%
Traveler's Accommodations	52	83%
Bed and Breakfasts	1	100%
RV Parks	59	0%
Organizational Camps	5	100%
Total Facilities	528	



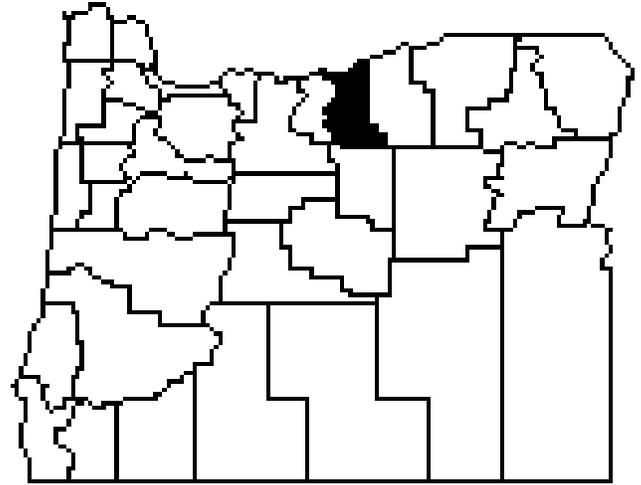
Additional Program Information:

Foodhandler Cards Issued	2,449
Failure to Comply Notices	9
Summary Closure Notices	2
Voluntary Closures	0
Total Food Complaints	18
Foodborne Illness Complaints	9
Foodborne Illness Outbreaks Investigated	0
Foodborne Illness Outbreaks Confirmed	0
Number of Cases	0
Temporary Restaurants	503
State-Standardized Inspectors	1
Staff with Current NSPF Pool Operator Certification	1
Field FTE	2.20
EH Clerical FTE	.8
EH Supervisor FTE	.7



GILLIAM COUNTY

Facility Type	Number	Inspections Completed
Restaurants	7	100%
Mobile Units	0	—
Commissaries	0	—
Warehouses	0	—
Vending	0	—
Pools/Spas	2	100%
Traveler's Accommodations	3	100%
Bed and Breakfasts	0	—
RV Parks	2	100%
Organizational Camps	0	—
Total Facilities	14	



Additional Program Information:

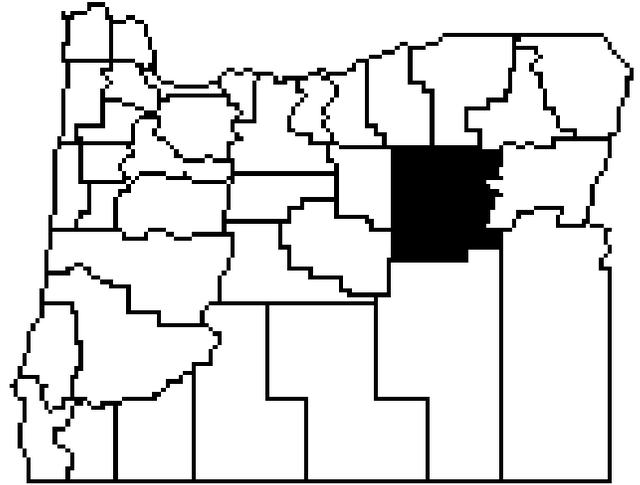
Foodhandler Cards Issued	0
Failure to Comply Notices	0
Summary Closure Notices	0
Voluntary Closures	0
Total Food Complaints	0
Foodborne Illness Complaints	0
Foodborne Illness Outbreaks Investigated	0
Foodborne Illness Outbreaks Confirmed	0
Number of Cases	0
Temporary Restaurants	7
State-Standardized Inspectors	2
Staff with Current NSPF Pool Operator Certification	1
Field FTE	.4
EH Clerical FTE	.07
EH Supervisor FTE	.12

- Gilliam County is inspected by North Central Public Health District staff.



GRANT COUNTY

Facility Type	Number	Inspections Completed
Restaurants	25	100%
Mobile Units	3	100%
Commissaries	0	—
Warehouses	0	—
Vending	0	—
Pools/Spas	6	100%
Traveler's Accommodations	16	100%
Bed and Breakfasts	2	100%
RV Parks	8	100%
Organizational Camps	1	100%
Total Facilities	62	



Additional Program Information:

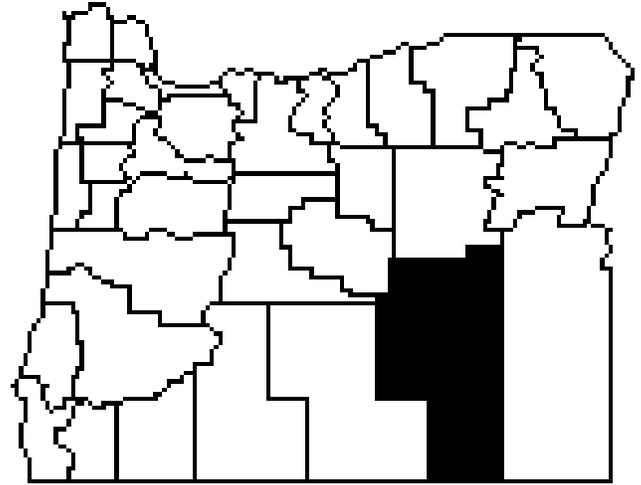
Foodhandler Cards Issued	16
Failure to Comply Notices	1
Summary Closure Notices	0
Voluntary Closures	0
Total Food Complaints	0
Foodborne Illness Complaints	0
Foodborne Illness Outbreaks Investigated	0
Foodborne Illness Outbreaks Confirmed	0
Number of Cases	0
Temporary Restaurants	11
State-Standardized Inspectors	0*
Staff with Current NSPF Pool Operator Certification	1
Field FTE	.2
EH Clerical FTE	0
EH Supervisor FTE	.12

* Training plan submitted



HARNEY COUNTY

Facility Type	Number	Inspections Completed
Restaurants	32	98%
Mobile Units	8	88%
Commissaries	0	—
Warehouses	0	—
Vending	0	—
Pools/Spas	10	100%
Traveler's Accommodations	17	100%
Bed and Breakfasts	2	100%
RV Parks	10	95%
Organizational Camps	1	100%
Total Facilities	81	



Additional Program Information:

Foodhandler Cards Issued	16
Failure to Comply Notices	0
Summary Closure Notices	0
Voluntary Closures	0
Total Food Complaints	1
Foodborne Illness Complaints	0
Foodborne Illness Outbreaks Investigated	0
Foodborne Illness Outbreaks Confirmed	0
Number of Cases	0
Temporary Restaurants	14
State-Standardized Inspectors	0*
Staff with Current NSPF Pool Operator Certification	1
Field FTE	.2
EH Clerical FTE	0
EH Supervisor FTE	.05

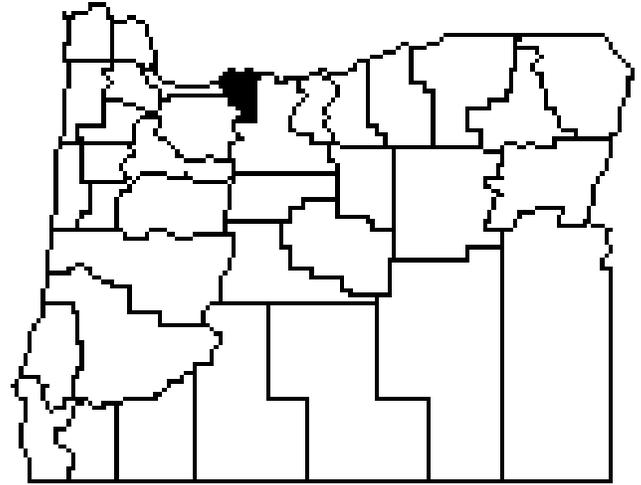
- Harney County is inspected under contract by Grant County staff.



* Training plan submitted

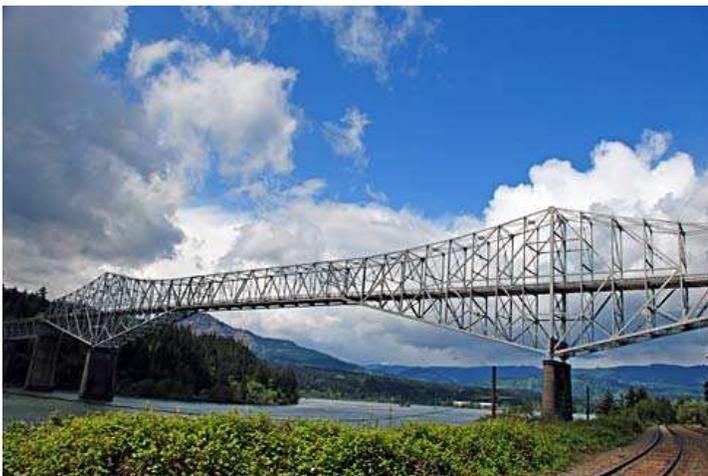
HOOD RIVER COUNTY

Facility Type	Number	Inspections Completed
Restaurants	99	94%
Mobile Units	20	88%
Commissaries	1	100%
Warehouses	2	67%
Vending	1	100%
Pools/Spas	19	100%
Traveler's Accommodations	18	100%
Bed and Breakfasts	12	100%
RV Parks	3	83%
Organizational Camps	1	100%
Total Facilities	177	



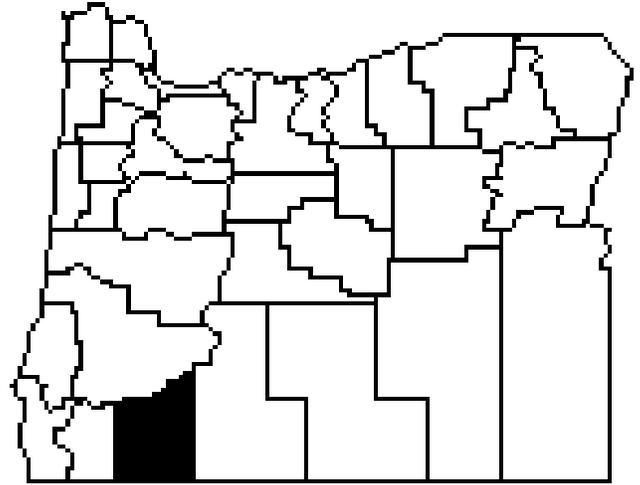
Additional Program Information:

Foodhandler Cards Issued	626
Failure to Comply Notices	1
Summary Closure Notices	0
Voluntary Closures	0
Total Food Complaints	11
Foodborne Illness Complaints	3
Foodborne Illness Outbreaks Investigated	0
Foodborne Illness Outbreaks Confirmed	0
Number of Cases	0
Temporary Restaurants	211
State-Standardized Inspectors	1
Staff with Current NSPF Pool Operator Certification	1
Field FTE	1.6
EH Clerical FTE	1.3
EH Supervisor FTE	.25



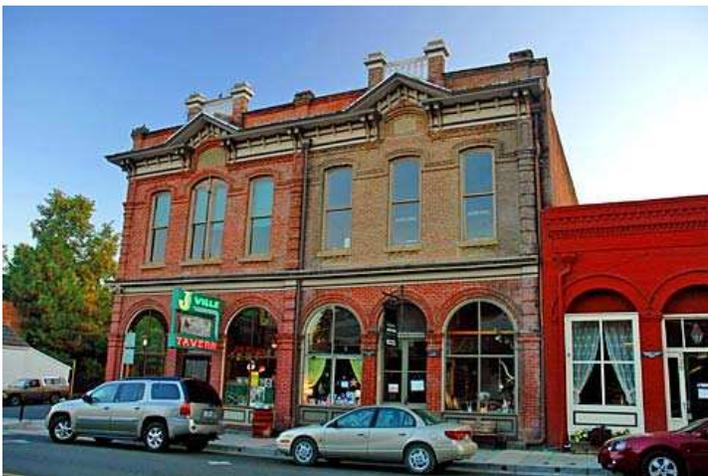
JACKSON COUNTY

Facility Type	Number	Inspections Completed
Restaurants	602	99%
Mobile Units	104	91%
Commissaries	14	100%
Warehouses	12	100%
Vending	1	100%
Pools/Spas	205	100%
Traveler's Accommodations	135	100%
Bed and Breakfasts	29	100%
RV Parks	35	100%
Organizational Camps	7	100%
Total Facilities	1,175	



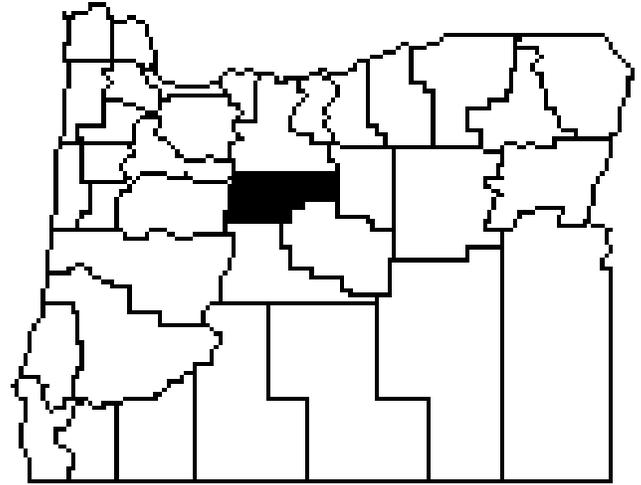
Additional Program Information:

Foodhandler Cards Issued	5,566
Failure to Comply Notices	4
Summary Closure Notices	1
Voluntary Closures	0
Total Food Complaints	141
Foodborne Illness Complaints	58
Foodborne Illness Outbreaks Investigated	5
Foodborne Illness Outbreaks Confirmed	0
Number of Cases	0
Temporary Restaurants	376
State-Standardized Inspectors	3
Staff with Current NSPF Pool Operator Certification	1
Field FTE	3.95
EH Clerical FTE	.8
EH Supervisor FTE	.5



JEFFERSON COUNTY

Facility Type	Number	Inspections Completed
Restaurants	48	100%
Mobile Units	10	93%
Commissaries	0	—
Warehouses	0	—
Vending	2	100%
Pools/Spas	15	100%
Traveler's Accommodations	20	84%
Bed and Breakfasts	0	—
RV Parks	15	100%
Organizational Camps	5	100%
Total Facilities	117	



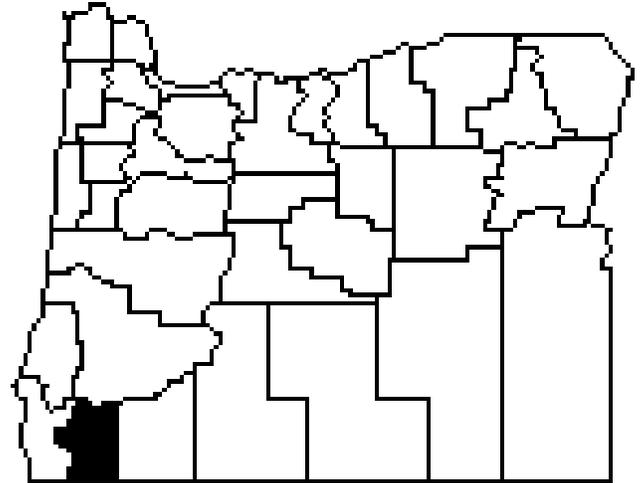
Additional Program Information:

Foodhandler Cards Issued	282
Failure to Comply Notices	0
Summary Closure Notices	0
Voluntary Closures	2
Total Food Complaints	8
Foodborne Illness Complaints	6
Foodborne Illness Outbreaks Investigated	0
Foodborne Illness Outbreaks Confirmed	0
Number of Cases	0
Temporary Restaurants	61
State-Standardized Inspectors	1
Staff with Current NSPF Pool Operator Certification	0
Field FTE	0
EH Clerical FTE	0
EH Supervisor FTE	.8



JOSEPHINE COUNTY

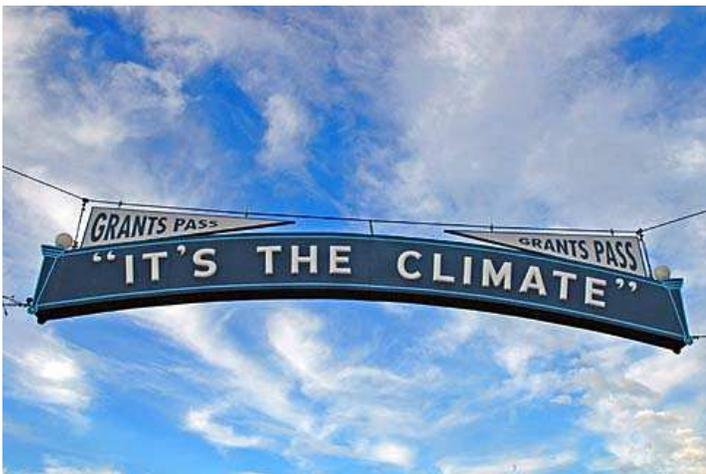
Facility Type	Number	Inspections Completed
Restaurants	218	100%
Mobile Units	14	96%
Commissaries	2	100%
Warehouses	2	100%
Vending	1	100%
Pools/Spas	38	100%
Traveler's Accommodations	39	100%
Bed and Breakfasts	6	100%
RV Parks	21	95%
Organizational Camps	2	25%
Total Facilities	343	



Additional Program Information:

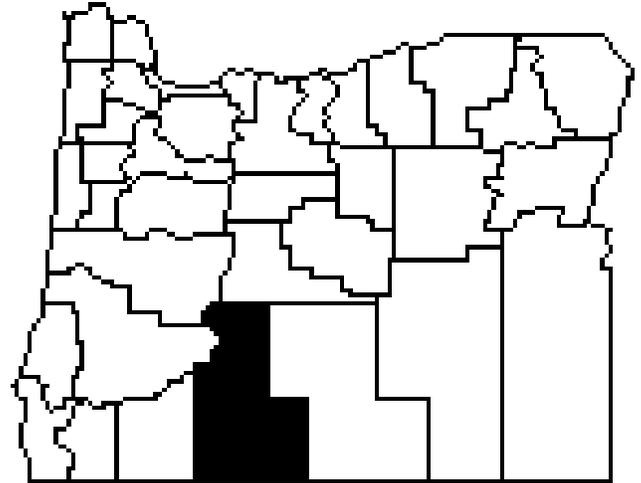
Foodhandler Cards Issued	1, 551
Failure to Comply Notices	2
Summary Closure Notices	0
Voluntary Closures	0
Total Food Complaints	5
Foodborne Illness Complaints	4
Foodborne Illness Outbreaks Investigated	4
Foodborne Illness Outbreaks Confirmed	0
Number of Cases	0
Temporary Restaurants	*
State-Standardized Inspectors	1
Staff with Current NSPF Pool Operator Certification	1
Field FTE	2.2
EH Clerical FTE	.2
EH Supervisor FTE	.8

* Data not submitted



KLAMATH COUNTY

Facility Type	Number	Inspections Completed
Restaurants	182	100%
Mobile Units	27	100%
Commissaries	4	100%
Warehouses	6	100%
Vending	1	100%
Pools/Spas	34	100%
Traveler's Accommodations	53	100%
Bed and Breakfasts	0	—
RV Parks	52	100%
Organizational Camps	6	100%
Total Facilities	372	



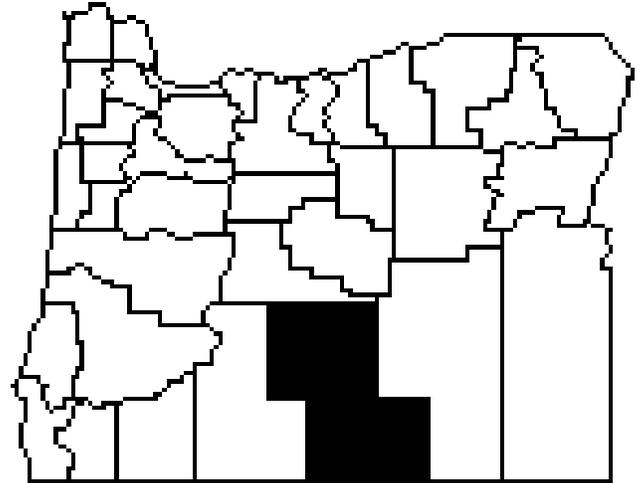
Additional Program Information:

Foodhandler Cards Issued	1, 033
Failure to Comply Notices	4
Summary Closure Notices	0
Voluntary Closures	0
Total Food Complaints	36
Foodborne Illness Complaints	4
Foodborne Illness Outbreaks Investigated	2
Foodborne Illness Outbreaks Confirmed	0
Number of Cases	0
Temporary Restaurants	373
State-Standardized Inspectors	1
Staff with Current NSPF Pool Operator Certification	1
Field FTE	1.47
EH Clerical FTE	.35
EH Supervisor FTE	.4



LAKE COUNTY

Facility Type	Number	Inspections Completed
Restaurants	35	100%
Mobile Units	6	100%
Commissaries	0	—
Warehouses	0	—
Vending	0	—
Pools/Spas	6	100%
Traveler's Accommodations	14	100%
Bed and Breakfasts	2	100%
RV Parks	15	100%
Organizational Camps	2	100%
Total Facilities	80	



Additional Program Information:

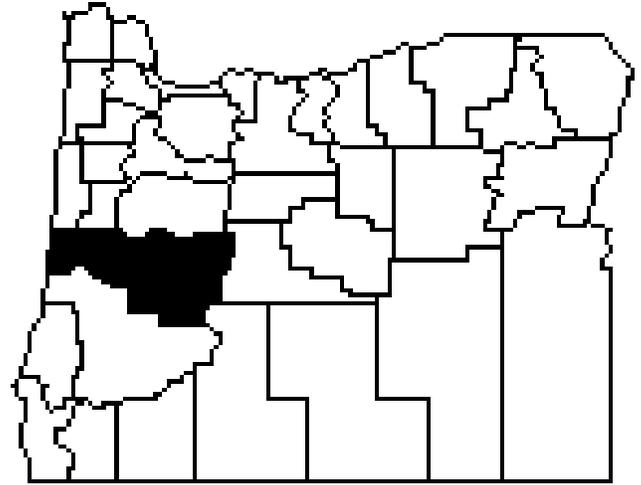
Foodhandler Cards Issued	112
Failure to Comply Notices	1
Summary Closure Notices	0
Voluntary Closures	0
Total Food Complaints	4
Foodborne Illness Complaints	1
Foodborne Illness Outbreaks Investigated	0
Foodborne Illness Outbreaks Confirmed	0
Number of Cases	0
Temporary Restaurants	31
State-Standardized Inspectors	0
Staff with Current NSPF Pool Operator Certification	0
Field FTE	1.1
EH Clerical FTE	0
EH Supervisor FTE	0

- Lake County is inspected under private contract with two Registered Environmental Health Specialists.



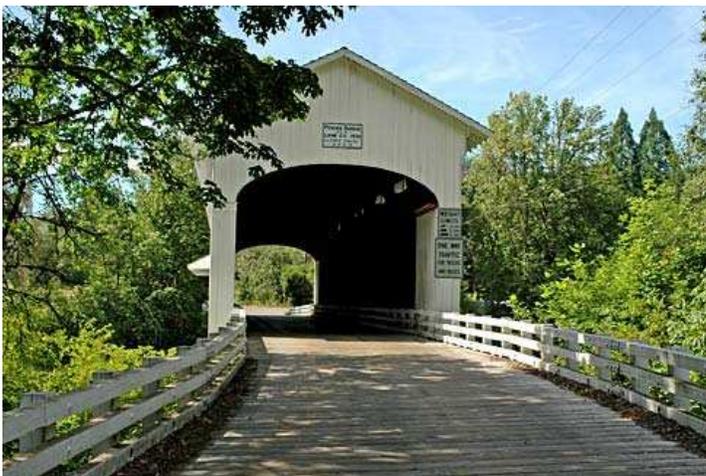
LANE COUNTY

Facility Type	Number	Inspections Completed
Restaurants	939	100%
Mobile Units	182	97%
Commissaries	17	100%
Warehouses	20	100%
Vending	1	100%
Pools/Spas	285	100%
Traveler's Accommodations	121	100%
Bed and Breakfasts	15	100%
RV Parks	73	98%
Organizational Camps	12	100%
Total Facilities	1,669	



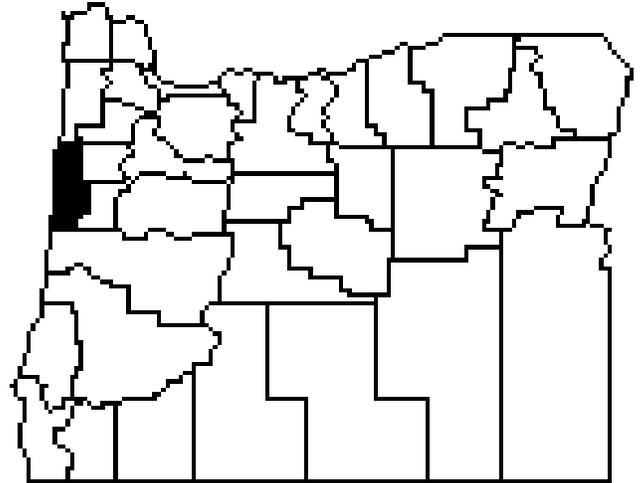
Additional Program Information:

Foodhandler Cards Issued	48,028
Failure to Comply Notices	2
Summary Closure Notices	0
Voluntary Closures	4
Total Food Complaints	105
Foodborne Illness Complaints	87
Foodborne Illness Outbreaks Investigated	0
Foodborne Illness Outbreaks Confirmed	0
Number of Cases	0
Temporary Restaurants	1,093
State-Standardized Inspectors	1
Staff with Current NSPF Pool Operator Certification	3
Field FTE	5.5
EH Clerical FTE	2.8
EH Supervisor FTE	.8



LINCOLN COUNTY

Facility Type	Number	Inspections Completed
Restaurants	271	92%
Mobile Units	9	78%
Commissaries	0	—
Warehouses	2	75%
Vending	0	—
Pools/Spas	129	88%
Traveler's Accommodations	124	83%
Bed and Breakfasts	7	100%
RV Parks	46	82%
Organizational Camps	3	0%
Total Facilities	603	



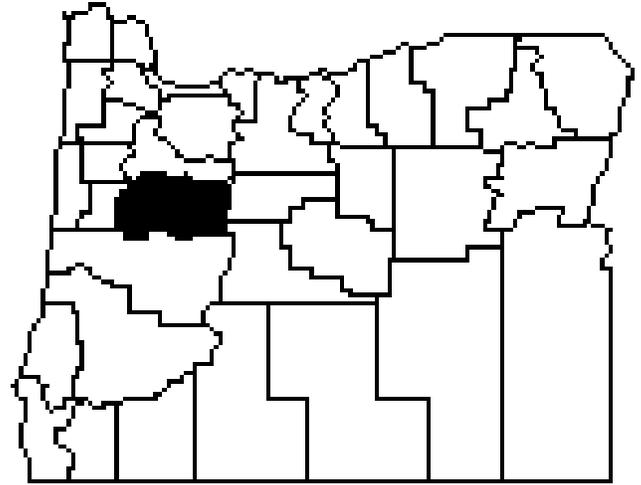
Additional Program Information:

Foodhandler Cards Issued	1,422
Failure to Comply Notices	0
Summary Closure Notices	0
Voluntary Closures	0
Total Food Complaints	21
Foodborne Illness Complaints	3
Foodborne Illness Outbreaks Investigated	0
Foodborne Illness Outbreaks Confirmed	0
Number of Cases	0
Temporary Restaurants	349
State-Standardized Inspectors	2
Staff with Current NSPF Pool Operator Certification	1
Field FTE	1.63
EH Clerical FTE	.45
EH Supervisor FTE	.6



LINN COUNTY

Facility Type	Number	Inspections Completed
Restaurants	242	83%
Mobile Units	21	73%
Commissaries	1	100%
Warehouses	5	100%
Vending	4	100%
Pools/Spas	33	100%
Traveler's Accommodations	18	100%
Bed and Breakfasts	0	—
RV Parks	12	58%
Organizational Camps	6	83%
Total Facilities	344	



Additional Program Information:

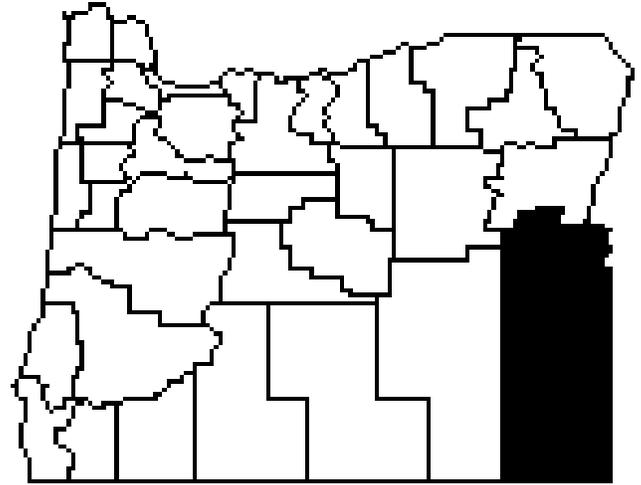
Foodhandler Cards Issued	1, 862
Failure to Comply Notices	1
Summary Closure Notices	0
Voluntary Closures	0
Total Food Complaints	51
Foodborne Illness Complaints	17
Foodborne Illness Outbreaks Investigated	1
Foodborne Illness Outbreaks Confirmed	1
Number of Cases	10
Temporary Restaurants	233
State-Standardized Inspectors	2
Staff with Current NSPF Pool Operator Certification	2
Field FTE	*
EH Clerical FTE	*
EH Supervisor FTE	*

* Data not submitted



MALHEUR COUNTY

Facility Type	Number	Inspections Completed
Restaurants	92	98%
Mobile Units	7	100%
Commissaries	1	100%
Warehouses	1	100%
Vending	0	—
Pools/Spas	20	100%
Traveler's Accommodations	20	100%
Bed and Breakfasts	1	100%
RV Parks	11	100%
Organizational Camps	1	100%
Total Facilities	156	



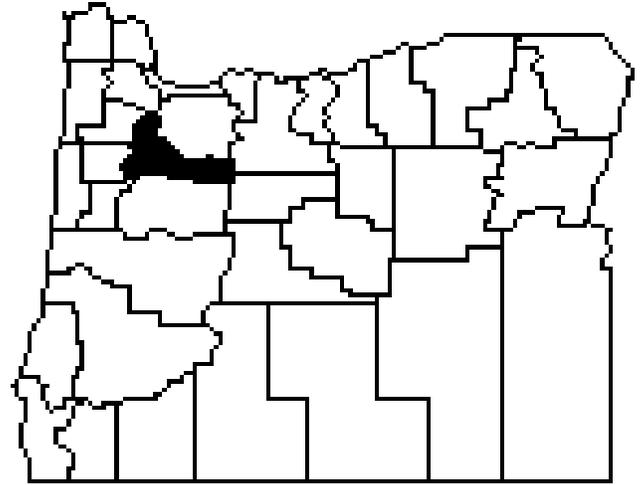
Additional Program Information:

Foodhandler Cards Issued	558
Failure to Comply Notices	1
Summary Closure Notices	1
Voluntary Closures	0
Total Food Complaints	3
Foodborne Illness Complaints	0
Foodborne Illness Outbreaks Investigated	0
Foodborne Illness Outbreaks Confirmed	0
Number of Cases	0
Temporary Restaurants	121
State-Standardized Inspectors	1
Staff with Current NSPF Pool Operator Certification	1
Field FTE	1.21
EH Clerical FTE	.25
EH Supervisor FTE	1.79



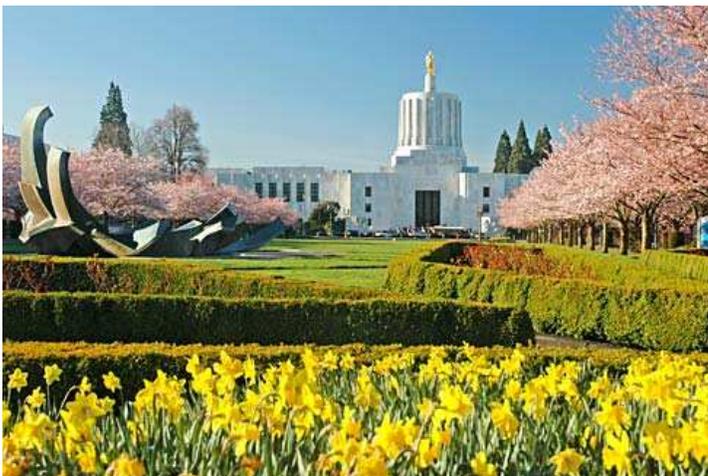
MARION COUNTY

Facility Type	Number	Inspections Completed
Restaurants	768	100%
Mobile Units	133	100%
Commissaries	19	100%
Warehouses	16	84%
Vending	4	88%
Pools/Spas	193	100%
Traveler's Accommodations	36	100%
Bed and Breakfasts	0	—
RV Parks	26	100%
Organizational Camps	13	100%
Total Facilities	1, 212	



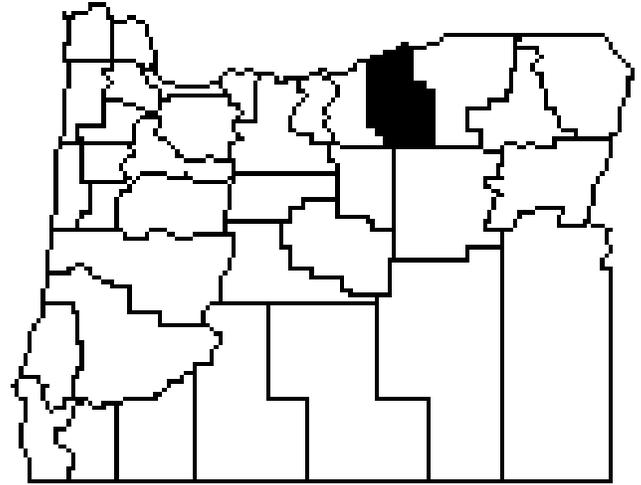
Additional Program Information:

Foodhandler Cards Issued	6, 065
Failure to Comply Notices	7
Summary Closure Notices	0
Voluntary Closures	4
Total Food Complaints	175
Foodborne Illness Complaints	67
Foodborne Illness Outbreaks Investigated	2
Foodborne Illness Outbreaks Confirmed	2
Number of Cases	10
Temporary Restaurants	842
State-Standardized Inspectors	4
Staff with Current NSPF Pool Operator Certification	2
Field FTE	5.4
EH Clerical FTE	.5
EH Supervisor FTE	.45



MORROW COUNTY

Facility Type	Number	Inspections Completed
Restaurants	19	100%
Mobile Units	7	100%
Commissaries	1	100%
Warehouses	1	100%
Vending	2	100%
Pools/Spas	9	100%
Traveler's Accommodations	7	0%
Bed and Breakfasts	0	—
RV Parks	6	100%
Organizational Camps	0	—
Total Facilities	53	



Additional Program Information:

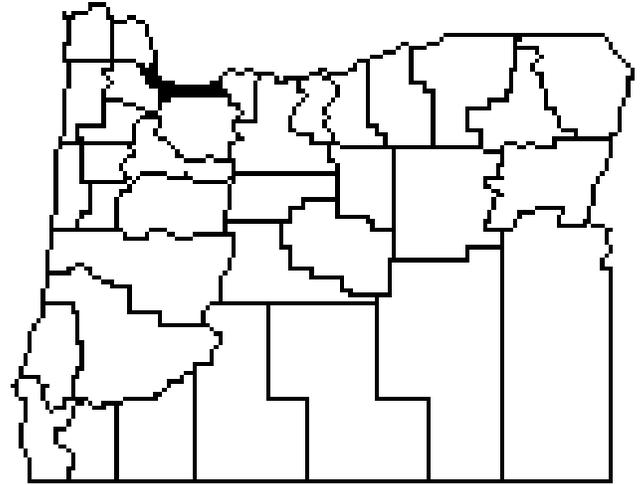
Foodhandler Cards Issued	138
Failure to Comply Notices	0
Summary Closure Notices	0
Voluntary Closures	0
Total Food Complaints	3
Foodborne Illness Complaints	0
Foodborne Illness Outbreaks Investigated	0
Foodborne Illness Outbreaks Confirmed	0
Number of Cases	0
Temporary Restaurants	28
State-Standardized Inspectors	1
Staff with Current NSPF Pool Operator Certification	1
Field FTE	.15
EH Clerical FTE	.10
EH Supervisor FTE	.05

- Morrow County is inspected under contract by Umatilla County staff.



MULTNOMAH COUNTY

Facility Type	Number	Inspections Completed
Restaurants	3,025	97%
Mobile Units	591	95%
Commissaries	68	92%
Warehouses	61	94%
Vending	10	100%
Pools/Spas	550	100%
Traveler's Accommodations	166	93%
Bed and Breakfasts	8	100%
RV Parks	11	100%
Organizational Camps	8	100%
Total Facilities	4,523	



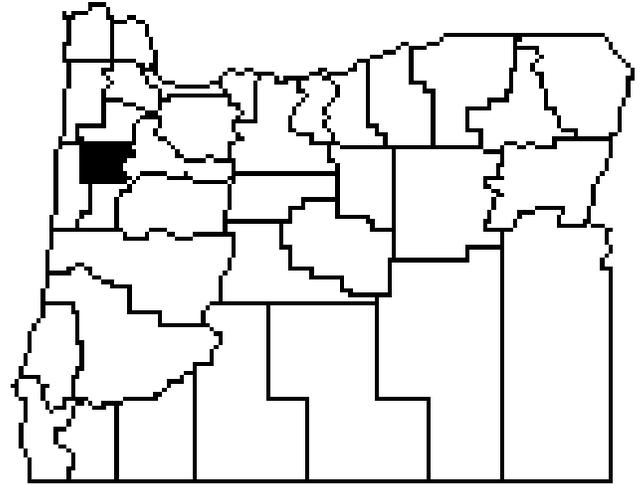
Additional Program Information:

Foodhandler Cards Issued	10,634
Failure to Comply Notices	12
Summary Closure Notices	0
Voluntary Closures	12
Total Food Complaints	245
Foodborne Illness Complaints	205
Foodborne Illness Outbreaks Investigated	6
Foodborne Illness Outbreaks Confirmed	2
Number of Cases	25
Temporary Restaurants	637
State-Standardized Inspectors	4
Staff with Current NSPF Pool Operator Certification	5
Field FTE	18.4
EH Clerical FTE	4.3
EH Supervisor FTE	2.7



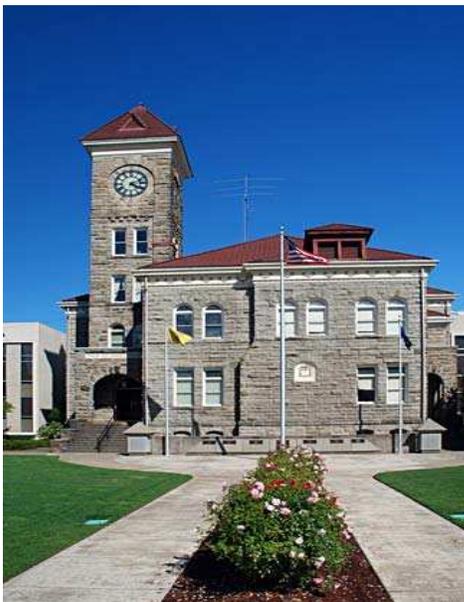
POLK COUNTY

Facility Type	Number	Inspections Completed
Restaurants	123	100%
Mobile Units	9	100%
Commissaries	0	—
Warehouses	0	—
Vending	1	100%
Pools/Spas	28	100%
Traveler's Accommodations	3	100%
Bed and Breakfasts	3	100%
RV Parks	9	100%
Organizational Camps	3	100%
Total Facilities	182	



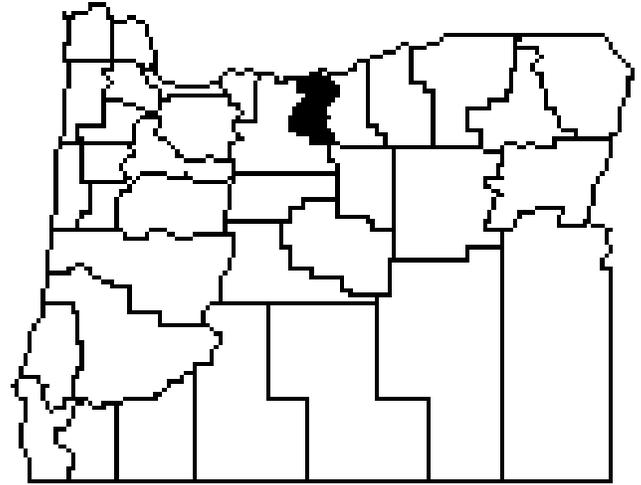
Additional Program Information:

Foodhandler Cards Issued	1, 151
Failure to Comply Notices	2
Summary Closure Notices	0
Voluntary Closures	0
Total Food Complaints	9
Foodborne Illness Complaints	7
Foodborne Illness Outbreaks Investigated	7
Foodborne Illness Outbreaks Confirmed	0
Number of Cases	0
Temporary Restaurants	162
State-Standardized Inspectors	2
Staff with Current NSPF Pool Operator Certification	2
Field FTE	.55
EH Clerical FTE	.15
EH Supervisor FTE	0



SHERMAN COUNTY

Facility Type	Number	Inspections Completed
Restaurants	9	100%
Mobile Units	3	100%
Commissaries	0	—
Warehouses	0	—
Vending	0	—
Pools/Spas	0	—
Traveler's Accommodations	8	100%
Bed and Breakfasts	0	—
RV Parks	6	100%
Organizational Camps	0	—
Total Facilities	26	



- Sherman County is inspected by North Central Public Health District staff.

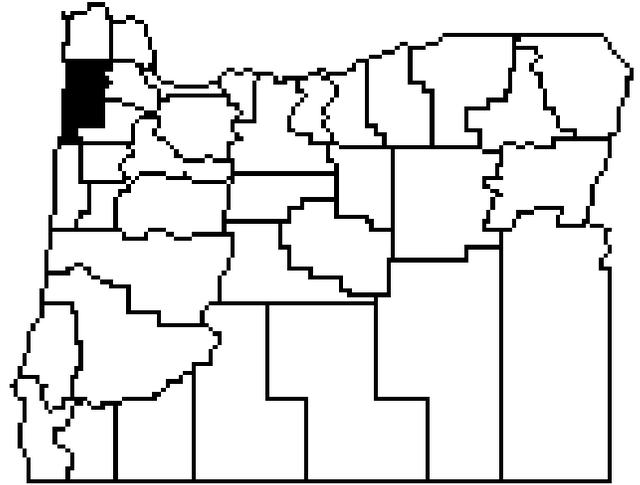


Additional Program Information:

Foodhandler Cards Issued	0
Failure to Comply Notices	0
Summary Closure Notices	0
Voluntary Closures	0
Total Food Complaints	0
Foodborne Illness Complaints	0
Foodborne Illness Outbreaks Investigated	0
Foodborne Illness Outbreaks Confirmed	0
Number of Cases	0
Temporary Restaurants	7
State-Standardized Inspectors	2
Staff with Current NSPF Pool Operator Certification	1
Field FTE	.4
EH Clerical FTE	.07
EH Supervisor FTE	.12

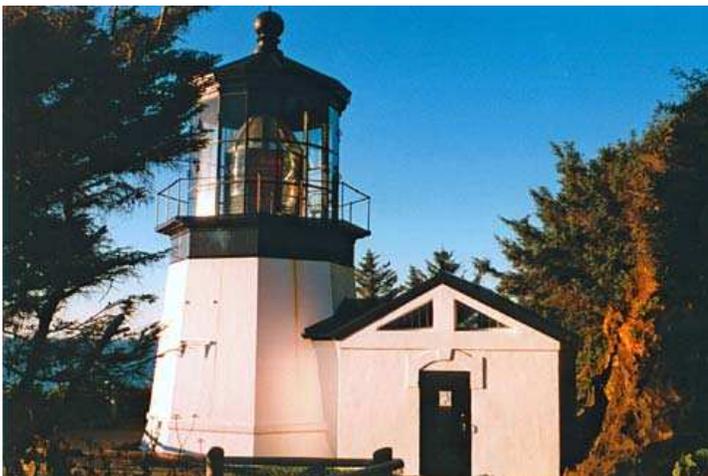
TILLAMOOK COUNTY

Facility Type	Number	Inspections Completed
Restaurants	116	100%
Mobile Units	20	100%
Commissaries	3	80%
Warehouses	9	100%
Vending	0	—
Pools/Spas	30	96%
Traveler's Accommodations	54	100%
Bed and Breakfasts	2	100%
RV Parks	34	100%
Organizational Camps	7	100%
Total Facilities	277	



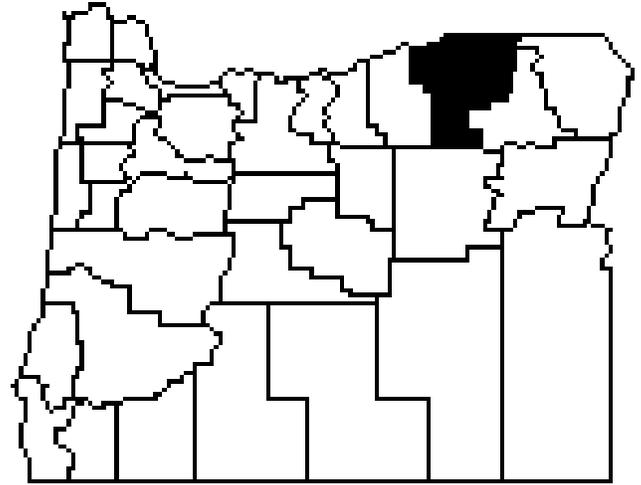
Additional Program Information:

Foodhandler Cards Issued	576
Failure to Comply Notices	0
Summary Closure Notices	0
Voluntary Closures	0
Total Food Complaints	10
Foodborne Illness Complaints	11
Foodborne Illness Outbreaks Investigated	1
Foodborne Illness Outbreaks Confirmed	1
Number of Cases	15
Temporary Restaurants	237
State-Standardized Inspectors	1
Staff with Current NSPF Pool Operator Certification	1
Field FTE	.8
EH Clerical FTE	.2
EH Supervisor FTE	.5



UMATILLA COUNTY

Facility Type	Number	Inspections Completed
Restaurants	156	100%
Mobile Units	31	100%
Commissaries	2	100%
Warehouses	5	100%
Vending	3	100%
Pools/Spas	58	95%
Traveler's Accommodations	31	29%
Bed and Breakfasts	2	100%
RV Parks	21	100%
Organizational Camps	5	100%
Total Facilities	317	



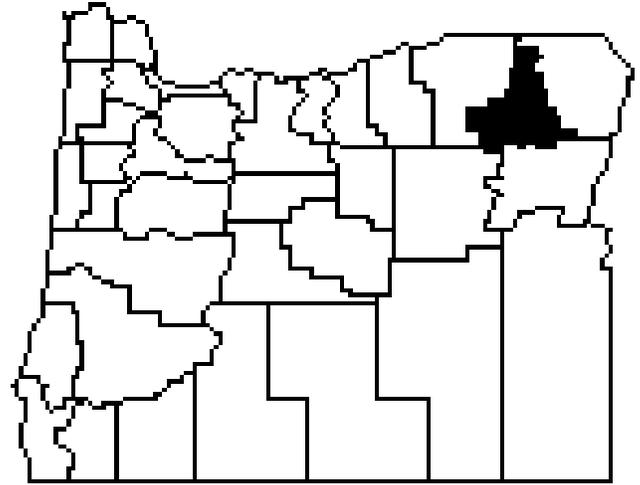
Additional Program Information:

Foodhandler Cards Issued	1, 179
Failure to Comply Notices	1
Summary Closure Notices	1
Voluntary Closures	0
Total Food Complaints	32
Foodborne Illness Complaints	3
Foodborne Illness Outbreaks Investigated	5
Foodborne Illness Outbreaks Confirmed	0
Number of Cases	0
Temporary Restaurants	280
State-Standardized Inspectors	1
Staff with Current NSPF Pool Operator Certification	1
Field FTE	1
EH Clerical FTE	.4
EH Supervisor FTE	.2



UNION COUNTY

Facility Type	Number	Inspections Completed
Restaurants	73	97%
Mobile Units	7	100%
Commissaries	0	—
Warehouses	0	—
Vending	0	—
Pools/Spas	23	100%
Traveler's Accommodations	15	100%
Bed and Breakfasts	0	—
RV Parks	3	100%
Organizational Camps	5	100%
Total Facilities	133	



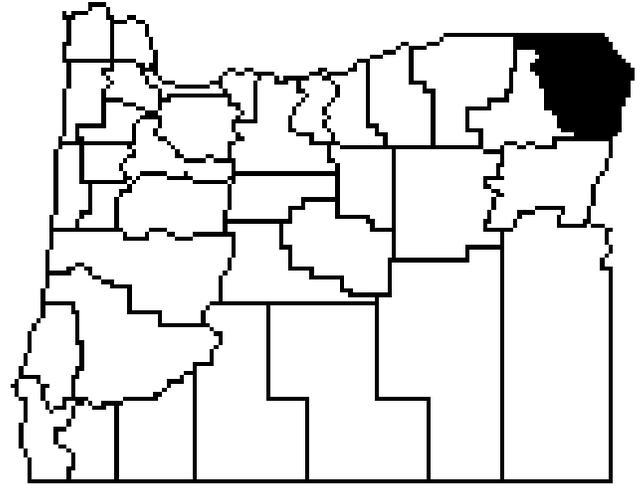
Additional Program Information:

Foodhandler Cards Issued	24
Failure to Comply Notices	0
Summary Closure Notices	0
Voluntary Closures	0
Total Food Complaints	2
Foodborne Illness Complaints	1
Foodborne Illness Outbreaks Investigated	1
Foodborne Illness Outbreaks Confirmed	0
Number of Cases	0
Temporary Restaurants	90
State-Standardized Inspectors	0
Staff with Current NSPF Pool Operator Certification	0
Field FTE	.57
EH Clerical FTE	0
EH Supervisor FTE	0



WALLOWA COUNTY

Facility Type	Number	Inspections Completed
Restaurants	56	42%
Mobile Units	8	36%
Commissaries	0	—
Warehouses	0	—
Vending	0	—
Pools/Spas	6	67%
Traveler's Accommodations	21	100%
Bed and Breakfasts	4	75%
RV Parks	10	30%
Organizational Camps	2	50%
Total Facilities	108	



Additional Program Information:

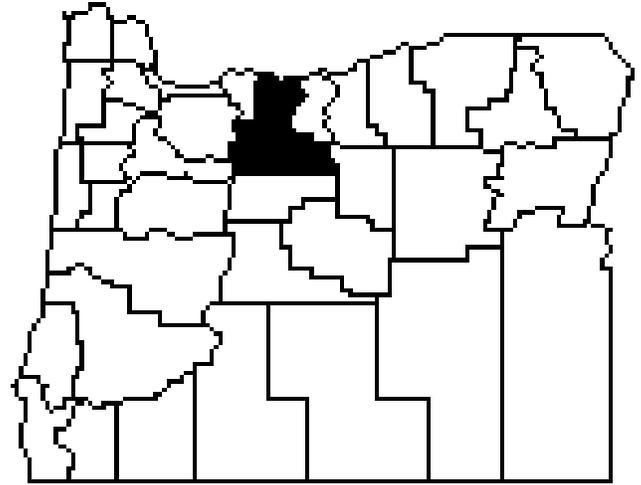
Foodhandler Cards Issued	*
Failure to Comply Notices	*
Summary Closure Notices	*
Voluntary Closures	*
Total Food Complaints	*
Foodborne Illness Complaints	*
Foodborne Illness Outbreaks Investigated	*
Foodborne Illness Outbreaks Confirmed	*
Number of Cases	*
Temporary Restaurants	*
State-Standardized Inspectors	1
Staff with Current NSPF Pool Operator Certification	1
Field FTE	*
EH Clerical FTE	*
EH Supervisor FTE	*

* Data not submitted



WASCO COUNTY

Facility Type	Number	Inspections Completed
Restaurants	83	100%
Mobile Units	5	100%
Commissaries	0	—
Warehouses	3	100%
Vending	1	100%
Pools/Spas	25	100%
Traveler's Accommodations	14	100%
Bed and Breakfasts	1	100%
RV Parks	4	100%
Organizational Camps	3	100%
Total Facilities	141	



Additional Program Information:

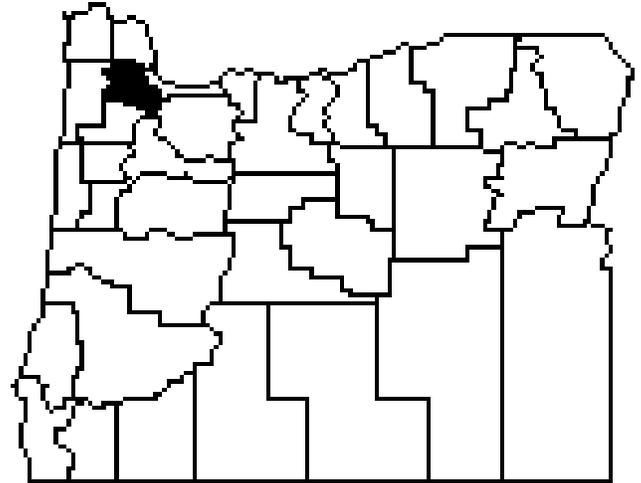
Foodhandler Cards Issued	475
Failure to Comply Notices	0
Summary Closure Notices	0
Voluntary Closures	0
Total Food Complaints	0
Foodborne Illness Complaints	1
Foodborne Illness Outbreaks Investigated	0
Foodborne Illness Outbreaks Confirmed	0
Number of Cases	0
Temporary Restaurants	99
State-Standardized Inspectors	3
Staff with Current NSPF Pool Operator Certification	1
Field FTE	1
EH Clerical FTE	.4
EH Supervisor FTE	.31

- Wasco County is inspected by North Central Public Health District staff.



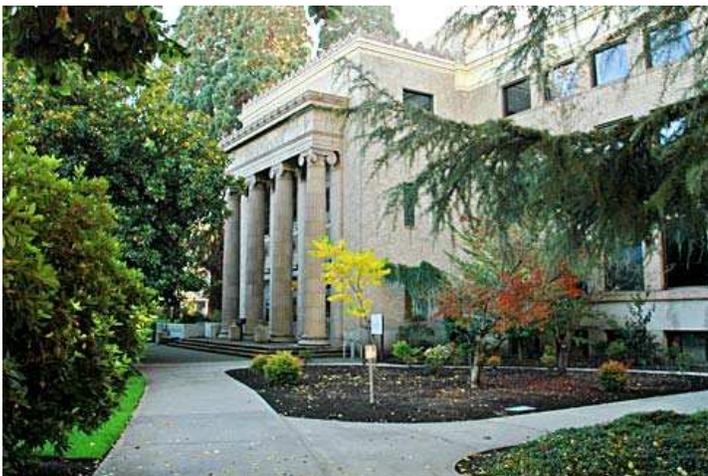
WASHINGTON COUNTY

Facility Type	Number	Inspections Completed
Restaurants	1167	100%
Mobile Units	82	100%
Commissaries	31	100%
Warehouses	4	100%
Vending	6	100%
Pools/Spas	631	100%
Traveler's Accommodations	49	100%
Bed and Breakfasts	1	100%
RV Parks	7	100%
Organizational Camps	5	100%
Total Facilities	1,986	



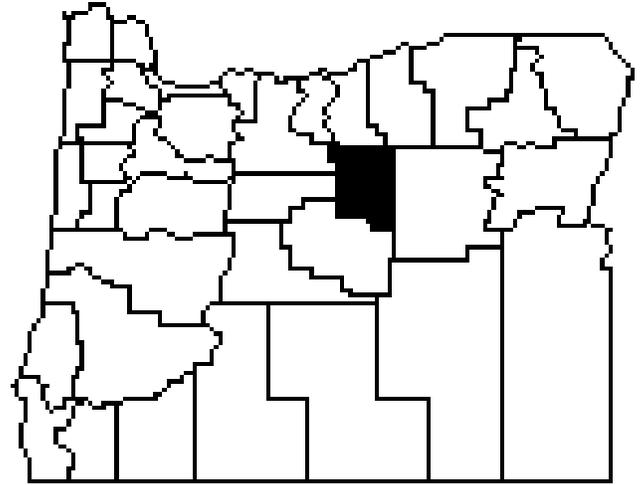
Additional Program Information:

Foodhandler Cards Issued	10,371
Failure to Comply Notices	35
Summary Closure Notices	19
Voluntary Closures	1
Total Food Complaints	213
Foodborne Illness Complaints	102
Foodborne Illness Outbreaks Investigated	12
Foodborne Illness Outbreaks Confirmed	1
Number of Cases	3
Temporary Restaurants	591
State-Standardized Inspectors	3
Staff with Current NSPF Pool Operator Certification	7
Field FTE	7.62
EH Clerical FTE	1.92
EH Supervisor FTE	1.56



WHEELER COUNTY

Facility Type	Number	Inspections Completed
Restaurants	7	93%
Mobile Units	1	100%
Commissaries	1	100%
Warehouses	0	—
Vending	0	—
Pools/Spas	0	—
Traveler's Accommodations	5	100%
Bed and Breakfasts	2	100%
RV Parks	3	100%
Organizational Camps	2	100%
Total Facilities	21	



Additional Program Information:

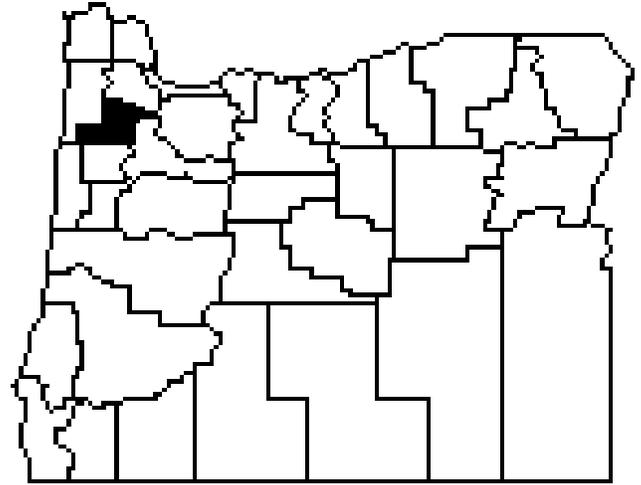
Foodhandler Cards Issued	0
Failure to Comply Notices	0
Summary Closure Notices	0
Voluntary Closures	0
Total Food Complaints	0
Foodborne Illness Complaints	0
Foodborne Illness Outbreaks Investigated	0
Foodborne Illness Outbreaks Confirmed	0
Number of Cases	0
Temporary Restaurants	8
State-Standardized Inspectors	1
Staff with Current NSPF Pool Operator Certification	0
Field FTE	.1
EH Clerical FTE	0
EH Supervisor FTE	.02

- Wheeler County is inspected under contract by Grant County staff.



YAMHILL COUNTY

Facility Type	Number	Inspections Completed
Restaurants	229	100%
Mobile Units	59	100%
Commissaries	7	100%
Warehouses	2	100%
Vending	1	100%
Pools/Spas	44	100%
Traveler's Accommodations	18	100%
Bed and Breakfasts	14	100%
RV Parks	6	92%
Organizational Camps	3	100%
Total Facilities	389	



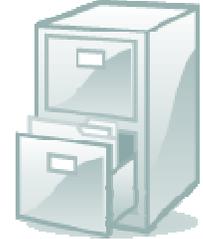
Additional Program Information:

Foodhandler Cards Issued	1, 733
Failure to Comply Notices	0
Summary Closure Notices	0
Voluntary Closures	1
Total Food Complaints	13
Foodborne Illness Complaints	5
Foodborne Illness Outbreaks Investigated	0
Foodborne Illness Outbreaks Confirmed	0
Number of Cases	0
Temporary Restaurants	235
State-Standardized Inspectors	1
Staff with Current NSPF Pool Operator Certification	1
Field FTE	1.3
EH Clerical FTE	.03
EH Supervisor FTE	.26



ANNEX A

Foodborne Illness Prevention Program Triennial Review Results 2011



This year, we reviewed 11 counties (Baker, Clackamas, Harney, Klamath, Lake, Lincoln, Linn, Multnomah, North Central Public Health District, Umatilla, Union) and accompanied 16 inspectors during their routine food service inspections. If county staff are state-standardized, they are not required to complete the field part of the review, since the standardization process is so rigorous.

Program Review Summary:

Category	In Compliance
Licensing and Fees	100%
Inspection Standards	90%
Staffing and Training	97%
Food Handler Training	77%
Record Keeping and Reporting	100%
Epidemiology and Accident Investigation and Reporting	100%
Enforcement Procedures	100%
Minimum Standards, Program Review and Penalties	94%

Areas that still need improvement statewide are:

Inspection Standards:

- Inspection rates for **all** licensed facilities should be 100%
- Temporary restaurants must receive an inspection and benevolent temporary restaurants must receive an inspection or consultation when operating
- Problem and correction statements for violations noted on restaurant inspection reports must be clear and distinct
- OAR references for violations must be included on all inspection reports
- If a critical violation has been corrected, it must be clearly stated on the inspection report or a recheck inspection must be conducted

Foodhandler Training:

- Counties must verify the identity of the foodhandlers taking the test, rotate their exams at least quarterly and evaluate any designated agents triennially

Minimum Standards:

- All field staff must comply with minimum requirements of the Field Review protocol

Field Review Summary:

Percent In Compliance

Category	2005	2006	2007	2008	2009	2010	2011
Introduced self to the operator prior to starting the inspection and provided business card	100%	83%	100%	96%	100%	100%	100%
Washed their hands at the beginning and as needed during the inspection	100%	100%	100%	100%	100%	100%	100%
Checked each hand sink for accessibility, hot & cold water, soap and paper towels	100%	100%	100%	100%	100%	100%	100%
Took temperatures on the cook line, hot holding units, and cold holding units	94%	67%	100%	91%	100%	100%	88%
Asked open-ended questions and listened to the operator	100%	83%	100%	100%	100%	100%	100%
Observed food handlers for handling of raw product, personal hygiene and hand washing	95%	83%	100%	100%	100%	100%	100%
Asked operators about the availability, use, calibration, and cleaning of probe thermometers	93%	83%	95%	96%	86%	100%	94%
Checked for refrigerator thermometers	100%	83%	100%	100%	100%	100%	100%
Checked wipe cloths for sanitizer residual	100%	100%	100%	100%	100%	100%	100%
Asked operators about their use of sanitizer test strips	96%	83%	95%	100%	100%	100%	100%
Asked about cleaning procedures of in-place equipment	94%	83%	100%	100%	100%	100%	100%
Asked how and where food is prepared	100%	100%	100%	96%	100%	100%	100%
Asked cooks how they know when an item is cooked to proper temperature	100%	83%	95%	96%	100%	100%	94%
Asked cooks how they cool food items prepared in advance and in large quantities	100%	100%	95%	96%	86%	100%	100%
Asked cooks about their procedures on how foods are reheated	100%	100%	95%	96%	86%	100%	100%
Asked operators about their hand washing and ill employee policies	96%	67%	90%	100%	71%	93%	75%
Asked about catering activities	100%	67%	95%	87%	100%	93%	100%
Asked about menu changes	100%	100%	95%	100%	86%	93%	94%
Verified that critical violations were corrected or an approved alternative was in place before leaving the facility	100%	100%	100%	96%	100%	100%	100%
Asked questions regarding food handler cards	94%	67%	100%	96%	86%	100%	100%

Specific areas for improvement statewide are:

- Asking the PIC if they have access to the Oregon Sanitation Rules
- Taking cold temperatures throughout kitchen
- Asking about calibration and cleaning of probe thermometers
- Asking about glove use, employee illness policies and watching for proper habits
- Asking about catering activities in the facility
- Asking about menu changes in the facility



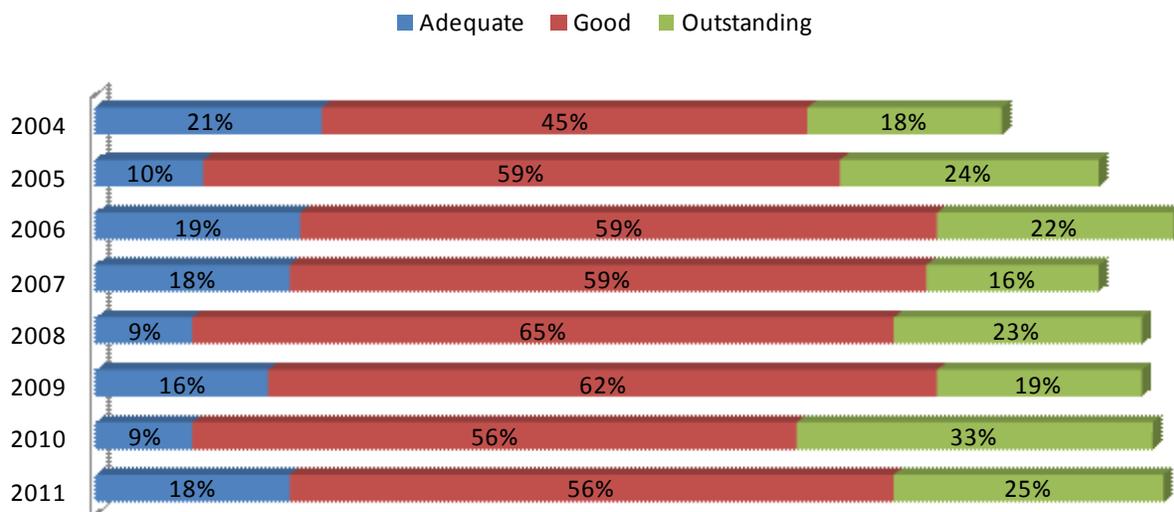
ANNEX B



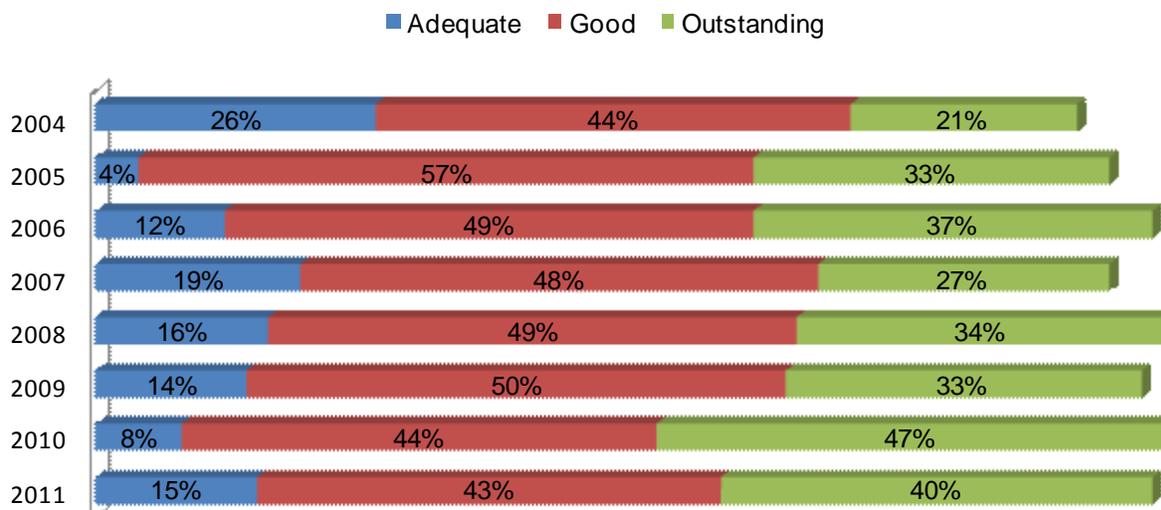
Foodborne Illness Prevention Program Customer Satisfaction Survey 2011

In August 2011, a web-based satisfaction survey was sent out to County Health Administrators, Environmental Health Supervisors, and Environmental Health Specialists. This survey asked for feedback regarding the services provided by the Foodborne Illness Prevention and Swimming Pool and Tourist Accommodation Programs.

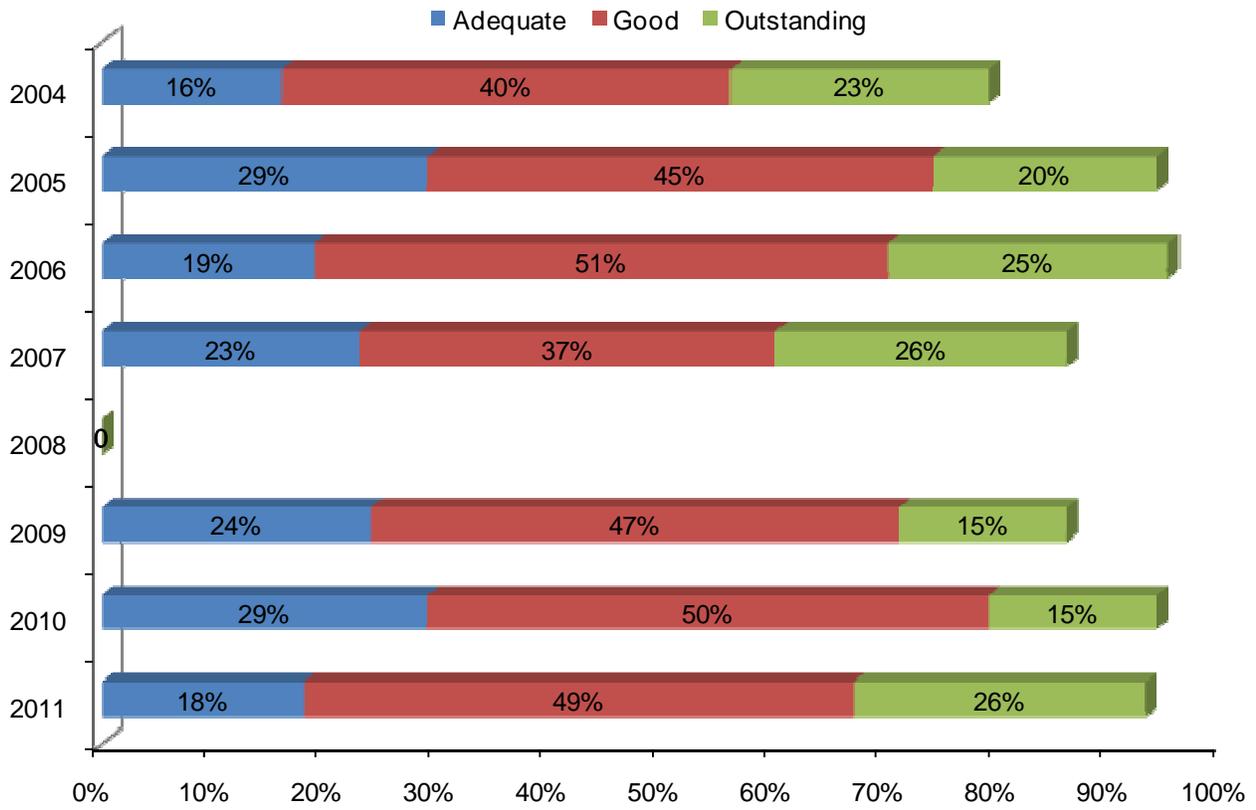
1. How do you rate the overall performance of the Foodborne Illness Prevention Program consultation unit?



2. How do you rate the quality of technical advice you receive from the food consultation staff?



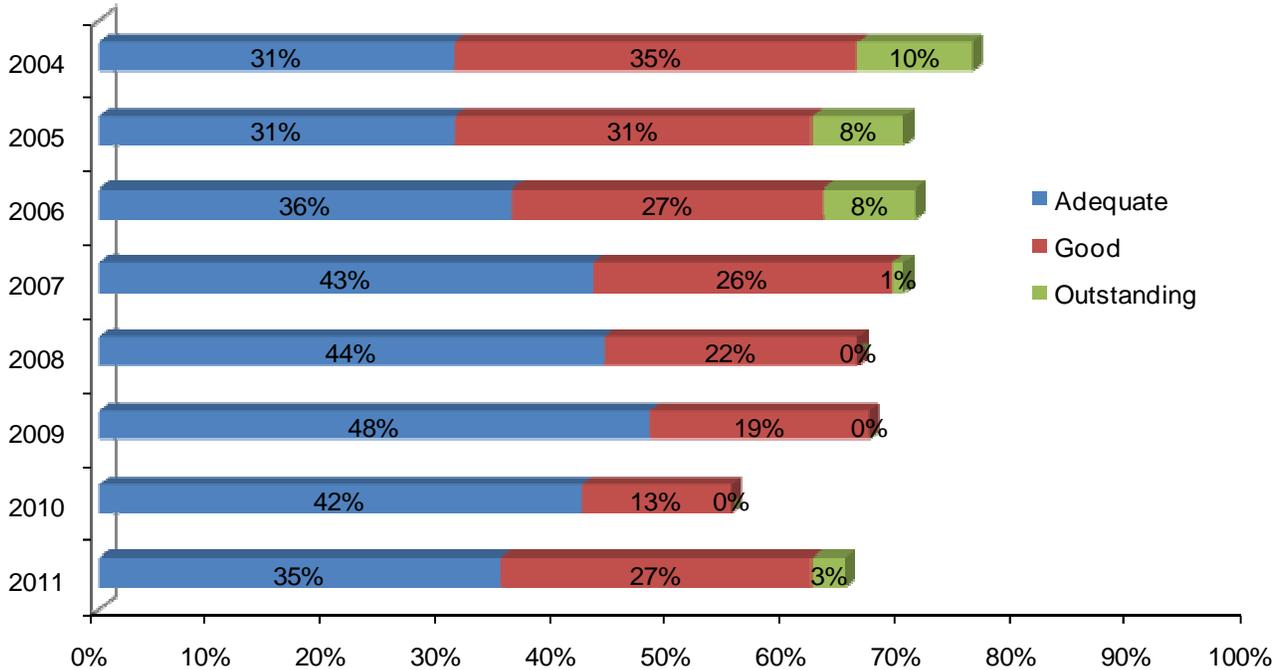
3. How do you rate the response time of the food consultation staff?



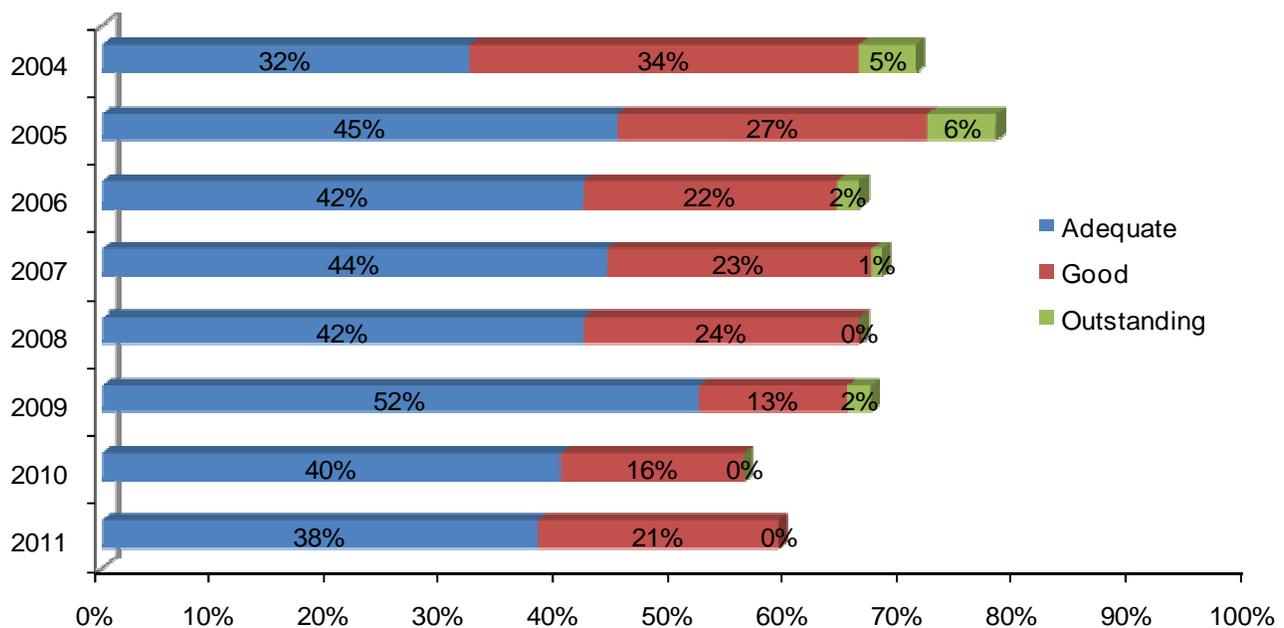
Public Pool and Tourist Accommodation Program Customer Satisfaction Survey 2011



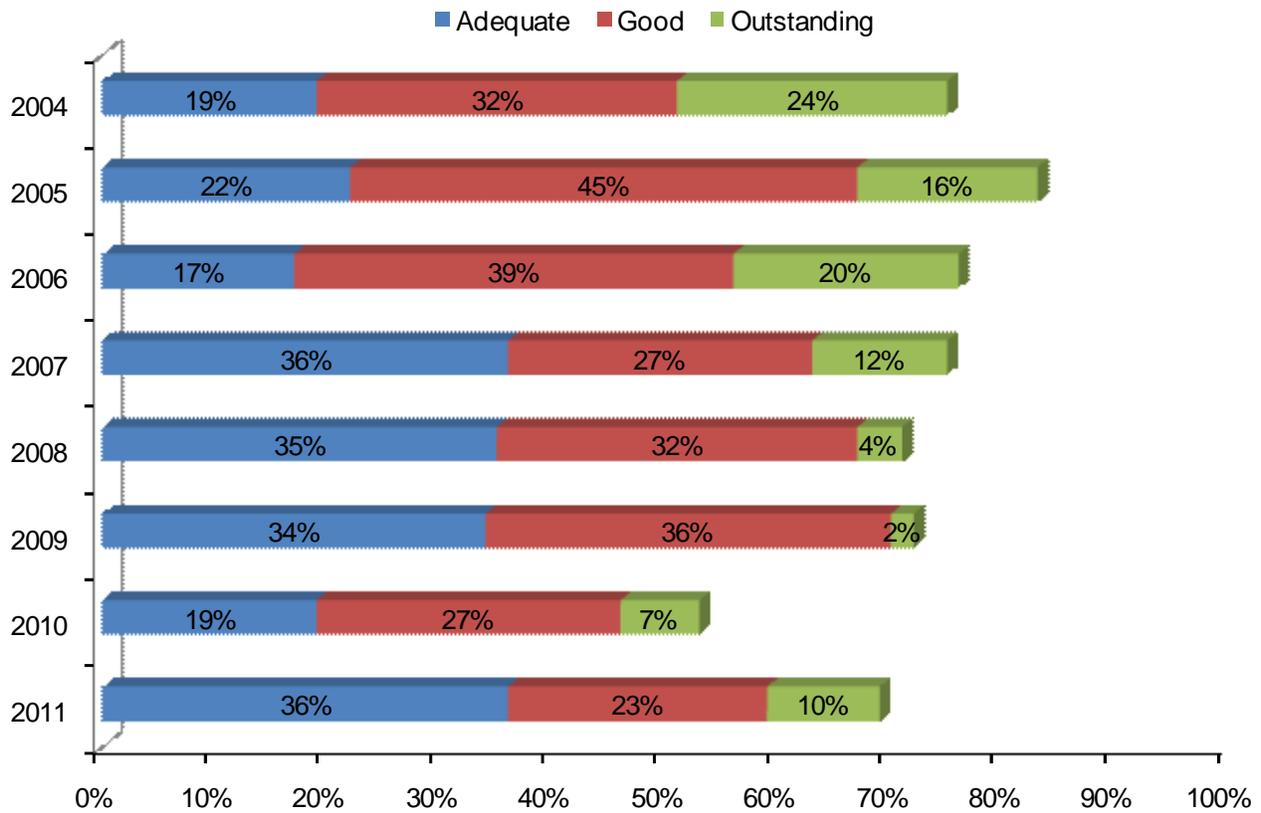
9. Please rate the overall performance of the swimming pool program consultation staff



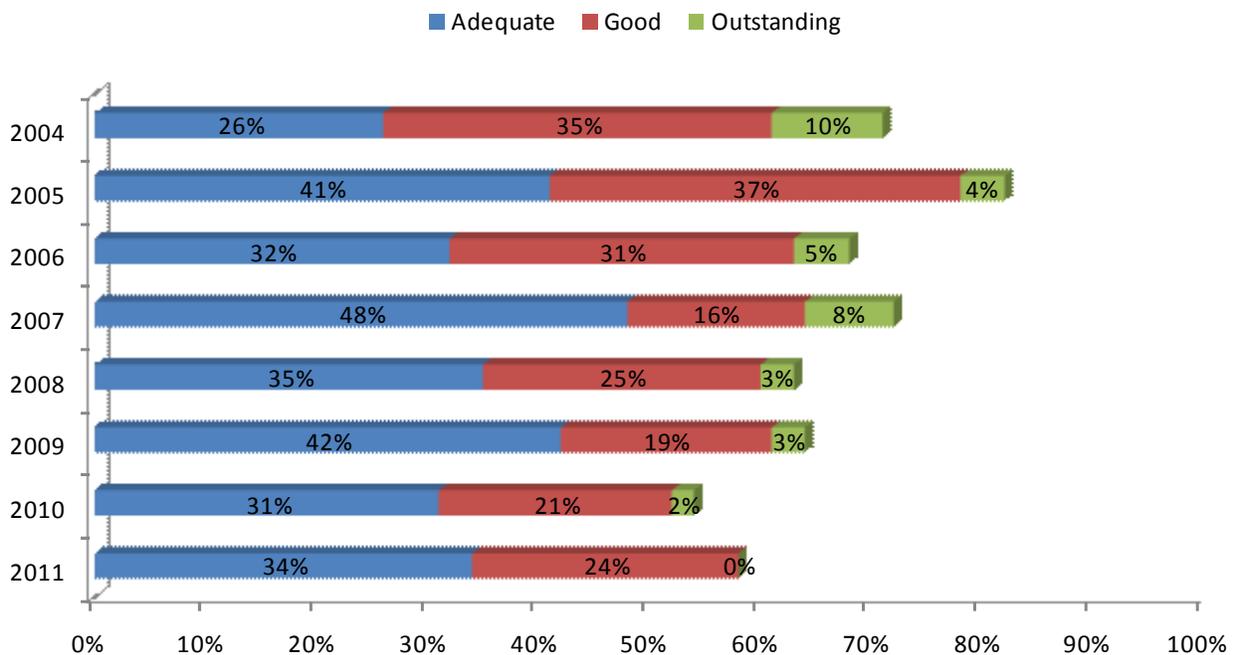
10. Please rate the overall performance of the tourist accommodation program consultation staff



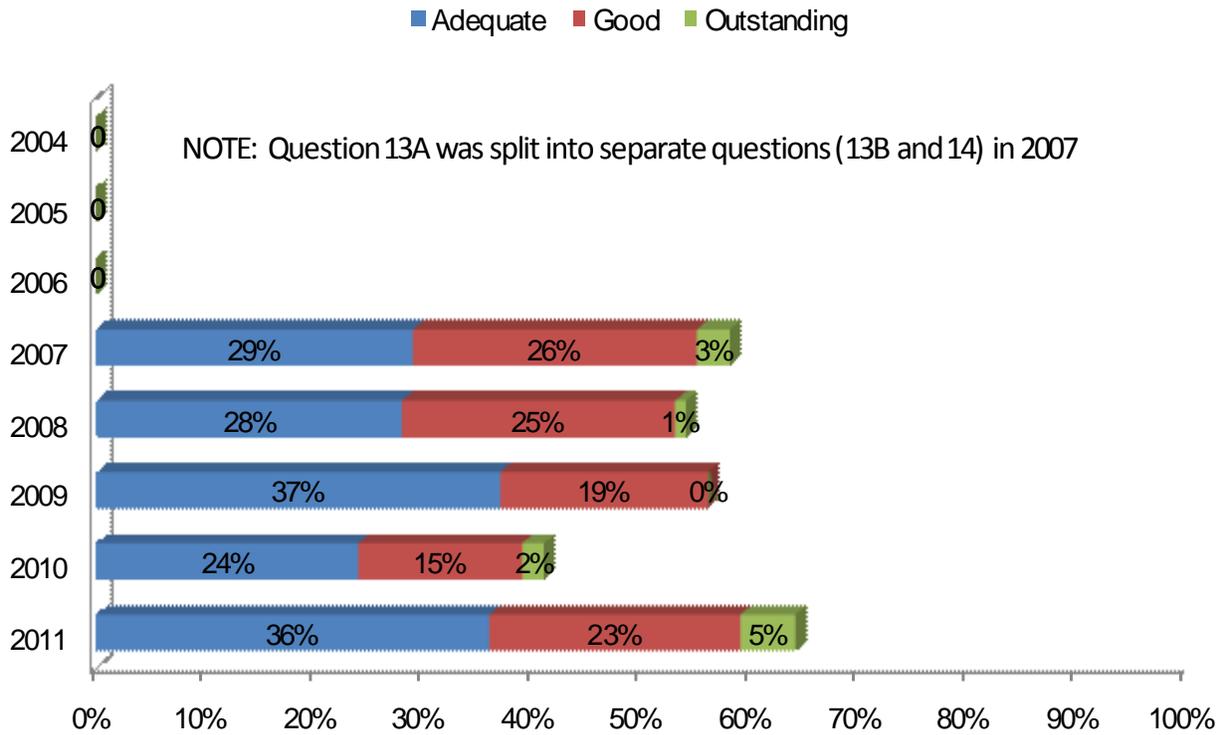
11. How do you rate the quality of technical advice you receive from the swimming pool consultation staff



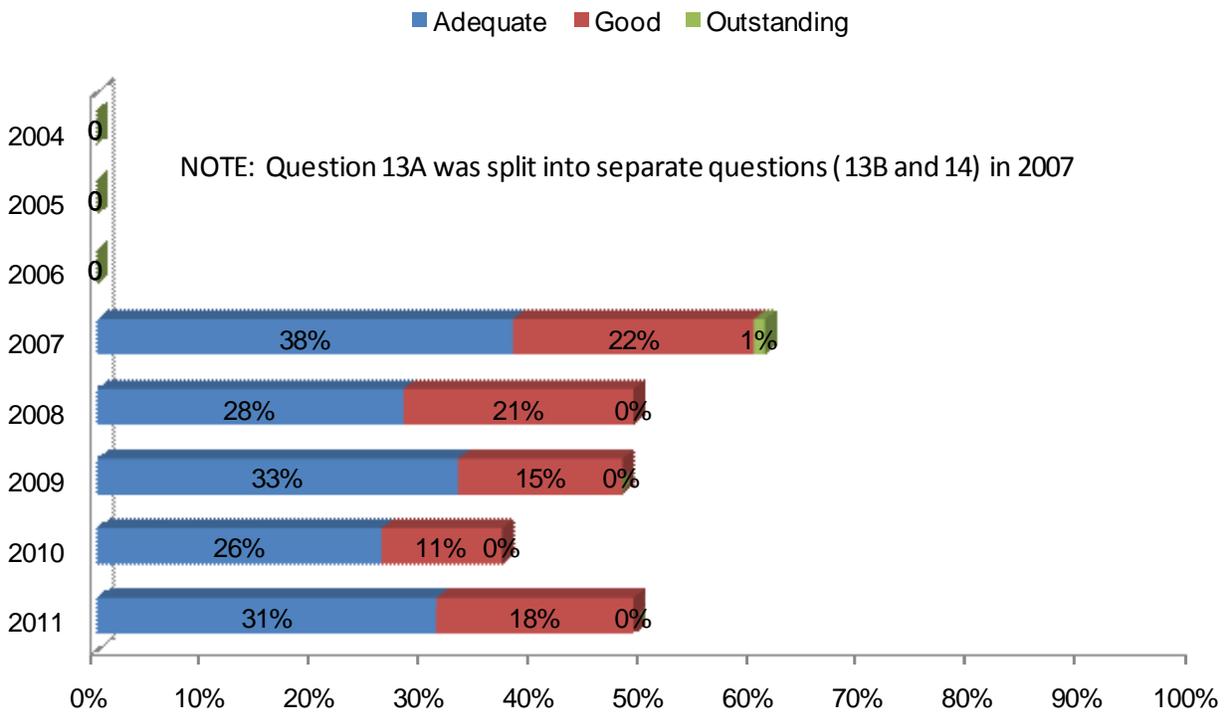
12. How do you rate the quality of technical advice you receive from the tourist accommodation consultation staff?



13.B Please rate the response time from the public pool program staff to your requests



14. Please rate the response time from the tourist facility program staff to your requests



Pictures provided by: <http://bluebook.state.or.us/default.htm>, Gary Halvorson, Oregon State Archives

Components of Population Change for Oregon Counties provided by the Population Research Center, PSU, March 2008